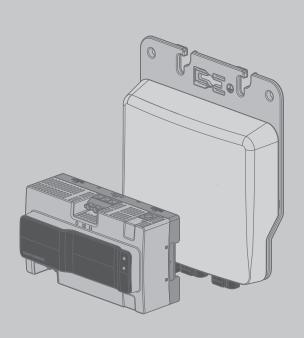


## Installation Manual

## SUNNY BOY 240-US SUNNY MULTIGATE-US



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#### SMA America, LLC

3801 N. Havana Street Denver, CO 80239 U.S.A.

SMA Solar Technology Canada Inc.

2425 Matheson Blvd. E 7th Floor Mississauga, ON L4W 5K4 Canada

## **Important Safety Instructions**

#### SAVE THESE INSTRUCTIONS

This manual contains important instructions for the following products:

- SB 240-US-10 (Sunny Boy 240-US)
- Multigate-US-10 (Sunny Multigate-US)

This manual must be followed during installation and maintenance.

The product is designed and tested in accordance with international safety requirements, but as with all electrical and electronic equipment, certain precautions must be observed when installing and/or operating the product. To reduce the risk of personal injury and to ensure the safe installation and operation of the product, you must carefully read and follow all instructions, cautions and warnings in this manual.

### Warnings in this Document

A warning describes a hazard to equipment or personnel. It calls attention to a procedure or practice, which, if not correctly performed or adhered to, could result in damage to or destruction of part or all of the SMA equipment and/or other equipment connected to the SMA equipment or personal injury.

Symbol	Description	
<b>▲</b> DANGER	DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury.	
<b>▲</b> WARNING	WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.	
<b>▲</b> CAUTION	CAUTION indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.	
NOTICE	NOTICE is used to address practices not related to personal injury.	

## Warnings on this Product

The following symbols are used as product markings with the following meanings.

g -/ p g g g		
Symbol	Description	
	Warning regarding dangerous voltage  The product works with high voltages. All work on the product must only be performed as described in the documentation of the product.	

Symbol	

## Description

## Beware of hot surface

The product can become hot during operation. Do not touch the product during operation.



## Observe the operating instructions

Read the documentation of the product before working on it. Follow all safety precautions and instructions as described in the documentation.

SMA America, LLC General Warnings

## **General Warnings**

### **A** WARNING

All electrical installations must be made in accordance with the local and National Electrical Code® ANSI/NFPA 70 or the Canadian Electrical Code® CSA C22.1. This document does not and is not intended to replace any local, state, provincial, federal or national laws, regulations or codes applicable to the installation and use of the product, including without limitation applicable electrical safety codes. All installations must conform with the laws, regulations, codes and standards applicable in the jurisdiction of installation. SMA assumes no responsibility for the compliance or noncompliance with such laws or codes in connection with the installation of the product.

The product contains no user-serviceable parts.

For all repair and maintenance, always return the unit to an authorized SMA Service Center. Before installing or using the product, read all of the instructions, cautions, and warnings in this manual.

Before connecting the product to the electrical utility grid, contact the local utility company. This connection must be made only by qualified personnel.

Wiring of the product must be made by qualified personnel only.

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## 1 Information on this Document

## 1.1 Validity

This document is valid for the following device types:

- SB 240-US-10 (Sunny Boy 240-US)
- Multigate-US-10 (Sunny Multigate-US)

## 1.2 Target Group

The tasks described in this document must only be performed by qualified persons. Qualified persons must have the following skills:

- · Knowledge of how an inverter works and is operated
- Training in how to deal with the dangers and risks associated with installing and using electrical devices and installations
- · Training in the installation and commissioning of electrical devices and installations
- · Knowledge of the applicable standards and directives
- Knowledge of and compliance with this document and all safety information

## 1.3 Additional Information

Links to additional information can be found at www.SMA-Solar.com:

Document title	Document type
"Micro Inverters in Sunny Portal"	User Manual
Monitoring and Visualization of Micro Inverters in Sunny Portal	
"Sunny Explorer"	User Manual
"Sunny Explorer" Software for Visualizing and Administering a Speedwire System	User Manual

## 1.4 Symbols

Symbol	Explanation
<b>▲</b> DANGER	Indicates a hazardous situation which, if not avoided, will result in death or serious injury
<b>▲</b> WARNING	Indicates a hazardous situation which, if not avoided, can result in death or serious injury
<b>▲</b> CAUTION	Indicates a hazardous situation which, if not avoided, can result in minor or moderate injury
NOTICE	Indicates a situation which, if not avoided, can result in property damage
i	Information that is important for a specific topic or goal, but is not safety-relevant

Symbol	Explanation
	Indicates a requirement for meeting a specific goal
	Desired result
×	A problem that might occur

## 1.5 Nomenclature

Complete designation	Designation in this document
SMA America Production, LLC	SMA
SMA Solar Technology Canada Inc.	SMA
SMA Speedwire	Speedwire
PV system	PV system
Sunny Boy 240-US*	Sunny Boy, inverter, micro inverter, product
Sunny Multigate-US	Sunny Multigate, communication unit, product
Inverter which is located at the beginning of the PV system and is connected directly to the Sunny Multigate via the AC cable	First inverter
Inverter which is located at the end of the PV system and not directly connected to the Sunny Multigate	Last inverter

<sup>\*</sup> The terms "Sunny Boy", "Sunny Boy 240-US", "micro inverter" and "inverter" are synonymous in this document. For simplicity, the general term "inverter" is often used.

SMA America, LLC 2 Safety

## 2 Safety

## 2.1 Intended Use

## Sunny Boy 240-US

The Sunny Boy is a micro inverter for PV systems that converts the direct current from a PV module into grid-compliant alternating current. The alternating current generated is fed into the utility grid via the Sunny Multigate-US.

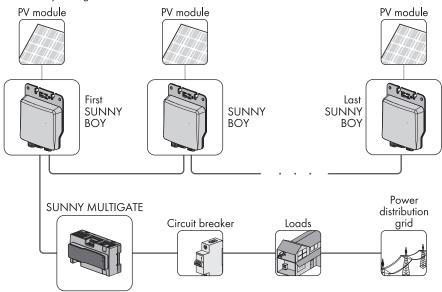


Figure 1: Design of a PV system with Sunny Boy 240-US and Sunny Multigate-US

The product is suitable for indoor and outdoor use.

2 Safety SMA America, LLC

The Sunny Boy must only be connected to a single PV module. The PV module used must comply with protection class II as per IEC 61730, application class A and must be suitable for use with the Sunny Boy. The Sunny Boy must be operated with the Sunny Multigate.

- Do not connect any loads between the Sunny Boy and the Sunny Multigate.
- Do not connect any loads between the individual Sunny Boys.
- Do not open the lid of the Sunny Boy.
- Only mount the Sunny Boy on the framework mounted on the roof directly under the PV modules or on the wall.
- Do not mount the Sunny Boy directly on the module frame.
- Do not mount the Sunny Boy on flammable construction materials.
- Do not mount the Sunny Boy in areas containing highly flammable materials.
- Do not mount the Sunny Boy in potentially explosive atmospheres.

All components must remain within their permitted operating ranges at all times.

The product must only be used in countries for which it is approved or released by SMA and the grid operator.

Use this product only in accordance with the information provided in the enclosed documentation and with the locally applicable standards and directives. Any other application may cause personal injury or property damage.

Alterations to the product, e.g. changes or modifications, are only permitted with the express written permission of SMA. Unauthorized alterations will void guarantee and warranty claims and usually void the operation permit. SMA shall not be held liable for any damage caused by such changes.

Any use of the product other than that described in the Intended Use section does not qualify as appropriate.

The enclosed documentation is an integral part of this product. Keep the documentation in a convenient place for future reference and observe all instructions contained therein.

The type label must remain permanently attached to the product.

SMA America, LLC 2 Safety

### **Sunny Multigate**

The Sunny Multigate is a communication unit and forms the electrical connection point of the PV system with a maximum of twelve micro inverters to the utility grid. The Sunny Multigate is connected between the micro inverters and the utility grid to feed the alternating current of the micro inverters collectively into the utility grid.

The product is designed for indoor use only.

The Sunny Multigate must always be installed in a dust-tight and water-tight industrial enclosure complying with the fire protection class 5VA and pollution degree 3. For indoor use, an industrial enclosure Type 1 with back panel complying with UL50 is required. For outdoor use, an industrial enclosure Type 3 with back panel complying with UL50E is required.

- A maximum of twelve micro inverters can be connected to the Sunny Multigate.
- No loads must be connected between the Sunny Boy and the Sunny Multigate.
- No loads must be connected between the Sunny Multigate and the circuit breaker.
- The grounding conductor of the AC cable from the inverter must be connected to the Sunny Multigate.
- The grounding conductor of the utility grid must be connected to the grounding conductor terminal of the Sunny Multigate.
- The Sunny Multigate must not be opened.

All components must remain within their permitted operating ranges at all times.

The product must only be used in countries for which it is approved or released by SMA and the grid operator.

Use this product only in accordance with the information provided in the enclosed documentation and with the locally applicable standards and directives. Any other application may cause personal injury or property damage.

Alterations to the product, e.g. changes or modifications, are only permitted with the express written permission of SMA. Unauthorized alterations will void guarantee and warranty claims and usually void the operation permit. SMA shall not be held liable for any damage caused by such changes.

Any use of the product other than that described in the Intended Use section does not qualify as appropriate.

The enclosed documentation is an integral part of this product. Keep the documentation in a convenient place for future reference and observe all instructions contained therein.

The type label must remain permanently attached to the product.

## 2.2 Safety Information

This section contains safety information that must be observed at all times when working on or with the product.

To prevent personal injury and property damage and to ensure long-term operation of the product, read this section carefully and observe all safety information at all times.

2 Safety SMA America, LLC

### **A** DANGER

## Danger to life due to high voltages of the PV modules

When exposed to sunlight, the PV modules generate dangerous DC voltage which is present in the DC conductors. Touching the DC conductors can lead to lethal electric shocks. If you disconnect the DC connectors from the inverter under load, an electric arc may occur leading to electric shock and burns.

- Do not touch uninsulated cable ends.
- Do not touch the DC conductors.
- Do not open the inverter and the Sunny Multigate.
- Disconnect the inverter from all voltage sources before performing any work on it (see Section 9, page 57).
- Before working on the Sunny Multigate, always disconnect it from all voltage sources (see Section 10, page 59).
- Follow the instructions precisely.
- Observe the warning messages on the inverter and the Sunny Multigate.

#### A DANGER

## Risk of electric shock due to ground fault

If a ground fault occurs, parts of the system may still be live. Touching live components can lead to lethal electric shocks.

- Prior to touching any components, always disconnect the inverter from all voltage sources as described in this document (see Section 9, page 57).
- Prior to touching any components, always disconnect the Sunny Multigate from all voltage sources as described in this document (see Section 10, page 59).

### **A** DANGER

## Risk of electric shock due to damaged devices

Operating a damaged inverter or Sunny Multigate can lead to hazardous situations that result in lethal electric shocks.

- Only operate the inverter and the Sunny Multigate provided that they are in safe and full working order.
- Regularly check for visible damage.

SMA America, LLC 2 Safety

### **A** WARNING

#### Risk of burns due to hot surfaces

The surfaces of the inverter and the Sunny Multigate can get very hot. Touching the surface can result in burns.

- Mount the inverter in such a way that it cannot be touched inadvertently.
- Do not touch hot surfaces.
- Wait ten minutes for the surface to cool sufficiently before performing any work on the inverter.
- Observe the warning messages on the inverter and the Sunny Multigate.

#### **NOTICE**

## Damage to the inverter due to moisture and dust intrusion

Dust or moisture intrusion can damage the inverter and impair its functionality.

Seal all inverter pin connectors with the appropriate plugs or protective caps.

### **NOTICE**

### Damage to the Sunny Multigate from moisture and dust intrusion

Dust or moisture intrusion can damage the Sunny Multigate and impair its functionality. The Sunny Multigate must always be installed in an industrial enclosure in accordance with UL50E. This will ensure that the Sunny Multigate is protected against dust and moisture and is suitable for indoor and outdoor operation.

- For indoor use, always install the Sunny Multigate in a type 1 industrial enclosure with pollution degree 3.
- For outdoor use, always install the Sunny Multigate in a type 3 industrial enclosure with pollution degree 3.

#### NOTICE

### Damage to the Sunny Multigate due to the use of cleaning agents

The use of cleaning agents may cause damage to components of the Sunny Multigate. If the Sunny Multigate is dirty or dusty, you can clean the enclosure, the ventilation slots, the type label, and the LEDs with a dry brush.

- Disconnect the Sunny Multigate from all voltage sources (see Section 10, page 59).
- · Only clean the Sunny Multigate with a dry brush.

#### NOTICE

#### Damage to the inverter due to the use of cleaning agents

• If the inverter is dirty, clean the enclosure, the enclosure lid and the type label only using clear water and a cloth.

3 Scope of Delivery SMA America, LLC

## 3 Scope of Delivery

Check the scope of delivery for completeness and any externally visible damage. Contact your distributor if the scope of delivery is incomplete or damaged.

## **Sunny Boy**

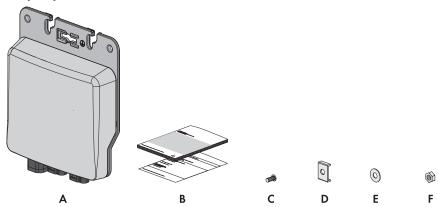


Figure 2: Components included in the scope of delivery of the inverter

Position	Quantity	Designation
Α	1	Inverter
В	1	Supplementary sheet for the inverter, Production Test Report
С	1	Grounding bolt
D	1	Clamping bracket for equipment grounding
E	1	Washer for equipment grounding
F	2	Hexagon nut for equipment grounding

## Sunny Multigate-US

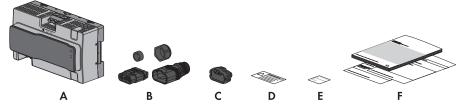


Figure 3: Elements included in the scope of delivery of the Sunny Multigate

Position	Quantity	Designation
Α	1	Sunny Multigate
В	1	AC field plug: insulator, enclosure, seal, screw connection

Position	Quantity	Designation
С	1	Protective cap for the unused AC pin connector on the last inverter $\ensuremath{^{\star}}$
D	1	Warning labels for attaching to the industrial enclosure
Е	1	Label with registration ID (RID) and identification key (PIC) for registration in Sunny Portal**
F	1	Installation manual for Sunny Boy and Sunny Multigate, mounting overview

<sup>\*</sup> Last inverter: in this document, the inverter that is located at the end of the PV system and not directly connected to the Sunny Multigate but only to one other inverter, is referred to as the "last inverter". An AC pin connector remains unused on the last inverter and must be closed with a protective cap.

## AC Cable and DC Plug



Figure 4: Components included in the scope of delivery of the AC cable and the DC plug

Position	Quantity	Designation
A	1	AC cable with two connectors for connecting two inverters or for connecting the first inverter to the AC field plug*
В	1	DC plug with two DC connectors**

<sup>\*</sup> First inverter: The inverter that is located at the beginning of the PV system and is directly connected to the Sunny Multigate via the AC cable is called "first inverter" in this document. AC cables are plugged into both AC pin connectors at the first inverter.

<sup>\*\*</sup> Keep this label with your access data for registration in Sunny Portal. The access data can also be found on the Sunny Multigate type label.

<sup>\*\*</sup> The DC connectors illustrated may deviate from your order.

4 Product Description SMA America, LLC

## 4 Product Description

## 4.1 Sunny Boy

The Sunny Boy is a micro inverter for PV systems that converts the direct current from a PV module into grid-compliant alternating current. The alternating current generated is fed into the utility grid via the Sunny Multigate-US.

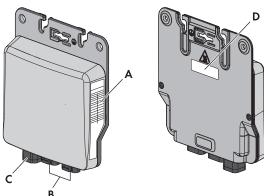


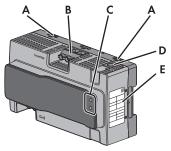
Figure 5: Design of the Sunny Boy

Position	Explanation	
A	Type label  The type label uniquely identifies the inverter. You will require the information on the type label to use the product safely and when seeking customer support from the SMA Service Line. You will find the following information on the type label:  • Device type (Model)	
	<ul> <li>Serial number (Serial No.)</li> <li>Date of manufacture</li> <li>Device-specific characteristics</li> </ul>	
В	Pin connectors for the AC connectors	
С	Pin connector for DC plug	
D	Removable label with inverter serial number  To enable clear identification of the inverters of a PV system, e.g. under fault conditions, this label can be applied to the enclosed mounting overview.	

SMA America, LLC 4 Product Description

## 4.2 Sunny Multigate

The Sunny Multigate is a communication unit and forms the electrical connection point of the PV system with a maximum of twelve micro inverters to the utility grid. The Sunny Multigate is connected between the micro inverters and the utility grid to feed the alternating current of the micro inverters collectively into the utility grid.



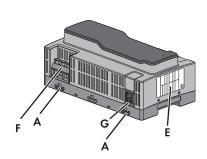


Figure 6: Design of the Sunny Multigate

Position	Explanation	
A	Press-out brackets for mounting with screws	
В	Screw terminal for AC input (inverter) Labeling: Inverter	
С	LEDs  The upper LED indicates the operating state of the inverters. The lower LED indicates the operating state of the Sunny Multigate. Depending on the operating state, the LEDs are glowing green, red or orange, or are off (see Section 4.3 "LED Signals", page 20).	
D	Interface for optional communication	
E	The type label provides a clear identification of the Sunny Multigate. You will require the information on the type label to use the product safely and when seeking customer support from the SMA Service Line. You will find the following information on the type label:	
	Device type (Model)	
	Serial number (Serial No.)	
	<ul> <li>Registration ID (RID) for registration in Sunny Portal</li> </ul>	
	<ul> <li>Identification key (PIC) for registration in Sunny Portal</li> </ul>	
	Device-specific characteristics	
F	Screw terminal for AC output (utility grid) Labeling: Grid	
G	Pin connector for connecting the network cable (RJ45)	

4 Product Description SMA America, LLC

## 4.3 LED Signals

The LEDs on the Sunny Multigate indicate the operating state of the PV system.



Figure 7: Position of the LEDs on the Sunny Multigate

The upper LED is labeled with **Inverter** and indicates the operating state of the inverters.

The lower LED is labeled with **Multigate** and indicates the operating state of the Sunny Multigate.

LED	Status	Explanation
A: LED <b>Inverter</b>	off	The communication with the inverters is not active.
	glowing green	The inverters are in operation.
	glowing orange	At least one of the connected inverters is in <b>Warning</b> mode. You will find the detailed error message in Sunny Portal or Sunny Explorer. You can find the cause and its corrective measure in this document (see Section 11 "Troubleshooting", page 60).
	glowing red	At least one of the connected inverters is in <b>Fault</b> mode. You will find the detailed error message in Sunny Portal or Sunny Explorer. You can find the cause and its corrective measure in this document (see Section 11 "Troubleshooting", page 60).

SMA America, LLC 4 Product Description

LED	Status	Explanation
B: LED <b>Multigate</b>	off	Either there is no AC voltage present or the Sunny Multigate is defective.
	glowing green	The Sunny Multigate is in normal operating state.
	glowing orange	The Sunny Multigate is in <b>Warning</b> mode.  1. If communication is still possible, determine the respective error message in Sunny Portal or Sunny Explorer. You can find the cause and its corrective measure in this document (see Section 11 "Troubleshooting", page 60).
		<ol> <li>If no communication is possible, disconnect the network cable from the Sunny Multigate and reconnect the Sunny Multigate to the network (see Section 8.2 "Connecting the Sunny Multigate to the Network", page 52).</li> </ol>
		3. If the error persists, disconnect the Sunny Multigate from all voltage sources (see Section 10 "Disconnecting the Sunny Multigate from Voltage Sources", page 59) and reconnect it (see Section 6.7 "Connecting the Sunny Multigate to the Utility Grid", page 47).
		4. If the error persists, contact the SMA Service Line.
	glowing red	The Sunny Multigate is in <b>Fault</b> mode.  1. If communication is still possible, determine the respective error message in Sunny Portal or Sunny Explorer. You can find the cause and its corrective measure in this document (see Section 11 "Troubleshooting", page 60).
		2. If no communication is possible, disconnect the network cable from the Sunny Multigate and reconnect the Sunny Multigate to the network (see Section 8.2 "Connecting the Sunny Multigate to the Network", page 52).
		<ul> <li>3. If the error persists, disconnect the Sunny Multigate from all voltage sources (see Section 10 "Disconnecting the Sunny Multigate from Voltage Sources", page 59) and reconnect it (see Section 6.7 "Connecting the Sunny Multigate to the Utility Grid", page 47).</li> <li>4. If the error persists, contact the SMA Service Line.</li> </ul>

4 Product Description SMA America, LLC

## 4.4 Symbols on Products

Symbol	Explanation
	Grounding conductor
	This symbol indicates the position for the grounding conductor terminal.
A	Danger to life due to high voltages
14	The product operates at high voltages. All work on the product must be carried out by qualified persons only.
Risk of burns due to hot surfaces	
	The product can get hot during operation. Avoid contact during operation. Allow the product to cool down sufficiently before carrying out any work. Wear personal protective equipment such as safety gloves.
	Observe the documentation.
	Observe all documentation supplied with the product.
	Evaluated to the requirements of the Underwriters Laboratories Standard for Safety for Inverters, Converters, Controllers and Interconnection System Equipment for Use With Distributed Energy Resources, UL 1741.
	FCC designation
	The product complies with the requirements of the applicable FCC standards.
	WEEE designation
	Do not dispose of the product together with the household waste but in accordance with the locally applicable disposal regulations for electronic waste.

## 4.5 Communication

## Communication between Inverter and Sunny Multigate

The inverter is connected to the Sunny Multigate via the AC cable. The communication and data transmission between the Sunny Multigate and the inverters takes place via a PLC interface.

SMA America, LLC 4 Product Description

## Communication between Sunny Multigate and Other Communication Products

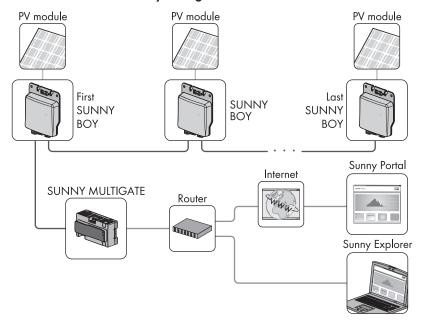


Figure 8: Example of a PV system with micro inverters and Sunny Multigate with communication via Speedwire/ Webconnect

Communication between the Sunny Multigate and other SMA communication products (e.g. Sunny Explorer, Sunny Portal) takes place via Speedwire/Webconnect. Speedwire is a type of communication based on Ethernet. You can connect the Sunny Multigate to your network via Speedwire. Webconnect enables data exchange between Sunny Multigate and Sunny Portal. In order to establish a connection to Sunny Portal, the Sunny Multigate must be connected to a router or modem with Internet connection and be integrated into the local network. To enable data exchange between Sunny Multigate and Sunny Portal, you must register the PV system in Sunny Portal (see Section 8.3 "Registering the Sunny Multigate in Sunny Portal", page 53). If you do not want to use the Webconnect function, you can deactivate it in Sunny Explorer (see Section 8.6 "Deactivating the Webconnect Function", page 55).

5 Mounting SMA America, LLC

## 5 Mounting

## 5.1 Requirements for Mounting the Inverter

## Requirements for the mounting location:

### **A** WARNING

### Danger to life due to fire or explosion

Despite careful construction, electrical devices can cause fires.

- Do not mount the inverter in areas containing highly flammable materials or gases.
- Do not mount the inverter in a potentially explosive atmosphere.

### **A** WARNING

### Risk of burns due to hot surfaces

The surface of the inverter can get very hot. Touching the surface can result in burns.

- Mount the inverter in such a way that it cannot be touched inadvertently.
- Do not touch hot surfaces.
- Wait ten minutes for the surface to cool sufficiently before performing any work on the inverter.
- · Observe the warning messages on the inverter.

	To ensure optimum operation, the ambient temperature should be between -40 $^{\circ}$ C (-40 $^{\circ}$ F) and 65 $^{\circ}$ C (-149 $^{\circ}$ F).
	The mounting location should not be exposed to direct solar irradiation. Direct solar irradiation can cause the inverter to overheat. As a result, the inverter reduces its power output.
	Climatic conditions must be met (see Section 14 "Technical Data", page 73).
	The mounting location must be inaccessible to children.
	The mounting location must be suitable for the weight and dimensions of the inverter (see Section 14 "Technical Data", page 73).
	The inverter must be mounted on the roof on the framework underneath the PV modules or on a solid support surface (e.g. concrete, brickwork). In living areas, ensure that the support surface is not drywall or similar. When in operation, the inverter makes noises which can be perceived as a nuisance.
П	When mounting on the framework, the mounting position should preferably be in the center of

the PV module. This will ensure a longer electrical endurance of the inverter.

SMA America, LLC 5 Mounting

## Dimensions for mounting:

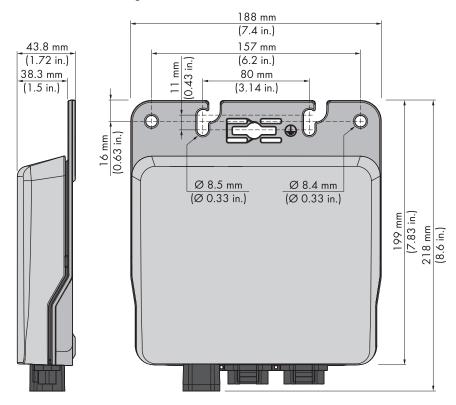


Figure 9: Position of the anchoring points

#### Recommended clearances:

- $\square$  When using an AC cable of 1.40 m (4.6 ft): min. 50 mm (2.0 in) to max. 1.10 m (3.6 ft)
- $\square$  When using an AC cable of 2.0 m (6.6 ft): min. 50 mm (2.0 in) to max. 1.70 m (5.6 ft)
- ☐ Greater distances between two inverters can be bridged using an additional cable and two AC field plugs (see Section 6.4 "Assembling the AC Field Plug", page 38).
- ☐ Observe recommended clearances to the inverters or other objects.

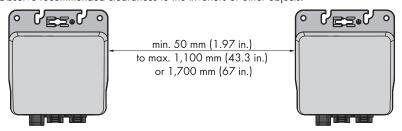


Figure 10: Recommended clearances

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#### Minimum Clearance between Inverter and PV Module Bottom Side:

#### NOTICE

# Damage to the PV module due to insufficient clearance between the inverter and the PV module bottom side

For roof mounting, the clearance from the inverter to the bottom side of the PV module must be at least 30 mm (1.2 in). This will prevent the grounding bolt from damaging the PV module.

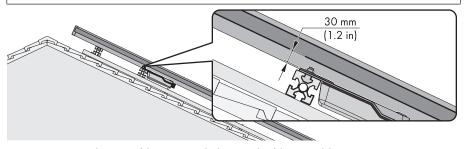


Figure 11: Minimum clearance of the inverter to the bottom side of the PV module

## **Permitted Mounting Position:**

### **A** DANGER

### Electric shock due to ingress of moisture

- During mounting, make sure that the connection area of the inverter remains dry.
   As soon as the connector and protective cap are plugged in, the connection area will be protected from moisture ingress. Thus, the inverter complies with degree of protection Type 4X.
- ☐ In order to ensure optimum operation and long electrical endurance of the inverter, install each inverter centered under the respective connection socket of the PV module.
- ☐ For installations that are integrated into the building, do not install the inverter directly on the back side of the PV module. This will prevent the inverter power from being reduced due to excessive ambient temperature.

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## 5.2 Mounting the Inverter

## 5.2.1 Mounting the Inverter on the Roof

## **WARNING**

## Risk of falling when working on the roof

There is a risk of falling or slipping when working on the rooftop. Observe the applicable accident prevention regulations for work on rooftops.

- Before stepping on the rooftop, ensure the load bearing capacity of all parts subjected to load.
- In accordance with the accident prevention regulations, a safety harness must be worn or a safety scaffold must be used.
- Use a fall protection.

When mounting the inverter on the roof underneath the PV modules, proceed as follows.

You can mount the inverter with the back panel or with the enclosure lid to the roof. SMA recommends mounting the inverter with the enclosure lid to the roof. This will allow for better heat dissipation. Observe the minimum clearance of the inverter to the PV module (see Section 5.1 "Requirements for Mounting the Inverter", page 24).

## i Information on the figures in this section

The figures show the recommended mounting option for the inverter with the lid facing the roof. The procedure for mounting the inverter with the back panel facing the roof is identical and is not depicted in the figures in this section.

## i Position of the inverter

In order to ensure optimum operation and long electrical endurance of the inverter, install each inverter centered under the respective junction box of the PV module.

## Additionally required mounting material (not included in the scope of delivery):

- $\hfill \Box$  The required fastening material must be selected according to the profile rail used.
- ☐ The mounting material must be made of stainless steel.
- ☐ Diameter of the screws: maximum M8 (0.3 in)

#### NOTICE

### Damage to the PV module due to screws being too long

The length of the screws must be suitable for the clearance between the inverter and the PV module bottom side.

• Make sure that the PV module is not damaged by the screws being used.

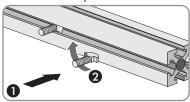
There are several options for attaching the inverter to the framework on the roof. In the following example, mounting with T-head bolts is described.

5 Mounting SMA America, LLC

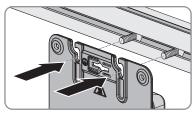
#### Procedure:

 Keep the supplied mounting overview at hand for the allocation of the inverters to the PV modules.

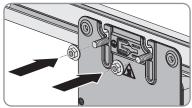
- 2. In case the connection area points upwards during mounting, make sure to protect the plugs and pin connectors against ingress of moisture.
- 3. Remove the label with the inverter serial number from the inverter and attach it to the corresponding position in the mounting overview included in the delivery.
- Insert the T-head bolts into the profile rail and turn by 90°. This will firmly anchor the screws in the profile rail.



Position the inverter on the anchored screws. Insert the screws into the oblong holes in the enclosure as far as the required fastening point.



Attach the inverter using suitable washers and nuts.



7. Ensure that the inverter is securely in place.

## 5.2.2 Mounting the Inverter on the Wall

To mount the inverter on the wall, proceed as follows.

### Additionally required mounting material (not included in the scope of delivery):

- ☐ The mounting material must be made of stainless steel.
- ☐ Two screws suitable for the support surface
- ☐ Two washers suitable for the screws
- ☐ Two screw anchors suitable for the support surface and the screws

#### Procedure:

#### 1. A CAUTION

#### Risk of injury due to damaged cables

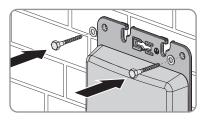
There may be power lines or other supply lines (e.g. gas or water) routed in the wall.

Ensure that no lines are laid in the wall which could be damaged when drilling holes.

SMA America, LLC 5 Mounting

2. Mark the position of the drill holes using the holes in the enclosure. For this, use the two outer holes or the two oblong holes in the middle.

- 3. Drill the holes and insert the screw anchors.
- Align the inverter with the drill holes and attach it using suitable screws and washers.



## 5.3 Requirements for Mounting the Sunny Multigate

## Requirements for the mounting location:

#### **A** WARNING

#### Danger to life due to fire or explosion

Despite careful construction, electrical devices can cause fires.

- Do not mount the Sunny Multigate in areas containing highly flammable materials or gases.
- Do not mount the Sunny Multigate in potentially explosive atmospheres.

#### **A** WARNING

#### Danger of fire due to non-UL50E industrial enclosure

The Sunny Multigate is only protected against fire if it is installed in an industrial enclosure complying with UL50E. Otherwise, the fire risk could lead to personal injury and property damage.

- For indoor use, always install the Sunny Multigate in a type 1 industrial enclosure with pollution degree 3.
- For outdoor use, always install the Sunny Multigate in a type 3 industrial enclosure with pollution degree 3.

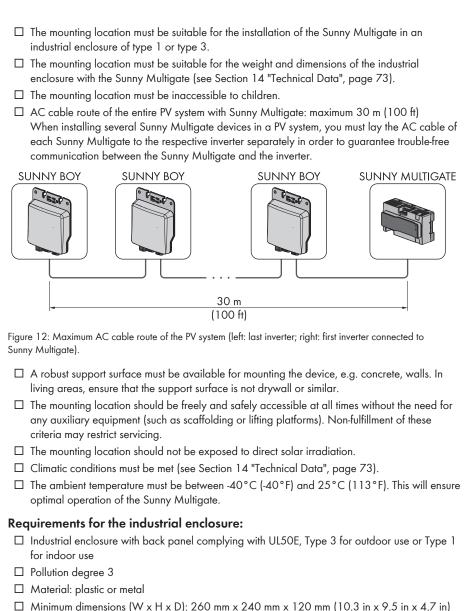
#### NOTICE

#### Damage to the Sunny Multigate from moisture and dust intrusion

Dust or moisture intrusion can damage the Sunny Multigate and impair its functionality. The Sunny Multigate must always be installed in an industrial enclosure with back panel complying with UL50E. This will ensure that the Sunny Multigate is protected against dust and moisture and is suitable for indoor and outdoor operation.

- For indoor use, always install the Sunny Multigate in a type 1 industrial enclosure with pollution degree 3.
- For outdoor use, always install the Sunny Multigate in a type 3 industrial enclosure with pollution degree 3.

5 Mounting SMA America, LLC



30 SMG-SB240US-IA-en-14 Installation Manual

☐ Minimum volume: 19 liters

☐ Fire protection class: minimum UL 94 5VA

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- ☐ Operating temperature range: -40°C to +45°C (-40°F to 113°F)
- ☐ A warning label with the following text must be available:

"DANGER - Risk of Electric Shock. Do not remove cover. No user serviceable parts inside. Refer servicing to qualified service personnel."

Useful hint: You can use the warning label included in the scope of delivery. The warning label included in the scope of delivery is made of Scotchcal Brand 3690 from 3M and only suitable for certain surfaces according to UL-listing (see E-File no. MH18072, category PGJI2). Examples: Alkyd paint, aluminum, Polyester paint, zinc.

#### Clearances:

- ☐ The minimum clearance of the Sunny Multigate to the outer walls of the metal industrial enclosure is 12.7 mm (0.5 in).
- $\square$  Within an industrial closure, observe the following clearances to ensure sufficient ventilation:

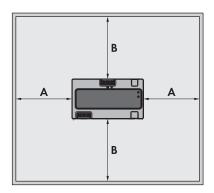


Figure 13: Recommended clearances

Position	Dimensions
A	98 mm (3.86 in)
В	150 mm (5.9 in)

### Permitted mounting positions of the Sunny Multigate:

☐ Only mount the Sunny Multigate horizontally.

5 Mounting SMA America, LLC

### Dimensions for mounting the Sunny Multigate with screws:

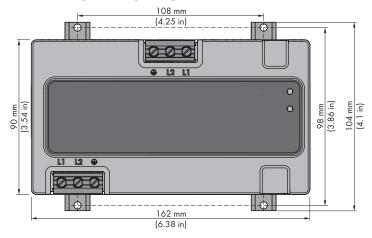


Figure 14: Dimensions of the Sunny Multigate and the drill holes for mounting with screws

## 5.4 Mounting the Sunny Multigate

## 5.4.1 Mounting the Sunny Multigate on the Wall

## Additionally required mounting material (not included in the scope of delivery):

☐ Four screws suitable for the size of the brackets and for the material of the back panel mounted in the industrial enclosure. The maximum permissible height of the screw head of 6 mm (0.2 in) must not be exceeded.

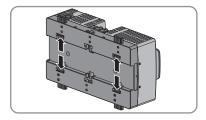
#### Procedure:

## 1. **A** WARNING

## Danger to life due to electric shock

If screws or conductors on the connecting terminal plate are touched, there is a risk of electric shock.

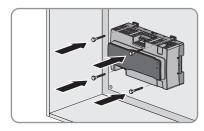
- To avoid contact between screw and conductor, only use screws with a maximum head height of 6 mm for mounting on the brackets.
- 2. Press the four brackets on the back side of the Sunny Multigate out from the inside.



- ☑ The brackets snap audibly into place.
- Mark the drill holes using the brackets as a template.
- 4. Drill the holes.

SMA America, LLC 5 Mounting

Insert screws with a maximum head height of 6 mm through the brackets and tighten. Make sure not to damage the brackets.



6. Make sure that the Sunny Multigate is securely in place.

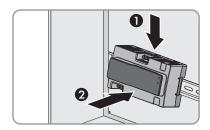
## 5.4.2 Mounting the Sunny Multigate on the Top-Hat Rail

## Additionally required mounting material (not included in the scope of delivery):

☐ Top-hat rail (DIN rail) suitable for the industrial enclosure. Width: 35 mm (1.4 in), length: 235 mm (9.3 in)

#### Procedure:

 For mounting on a top-hat rail, attach the Sunny Multigate to the top-hat rail from above, and hook it in



- ☑ The Sunny Multigate snaps into place.
- 2. Make sure that the Sunny Multigate is securely in place.
- 3. Attach the supplied warning label in a clearly legible position on the outside of the industrial enclosure lid.

6 Electrical Connection SMA America, LLC

## **6 Electrical Connection**

## 6.1 Safety during Electrical Connection

## **A** DANGER

Danger to life due to electric shock

#### Do not disconnect under load

PV plug connections must not be disconnected while under load. They can be placed in a no load state by switching off the DC/AC converter or breaking the AC circuit.

- Make sure that the two-pole circuit breaker is switched off and cannot be reconnected.
- Make sure that the PV modules are covered.

#### A DANGER

## Risk of electric shock due to contact with live components when opening the Sunny Multigate

There are live components inside the Sunny Multigate. There is a risk of electric shock if you open the Sunny Multigate.

• Never open the Sunny Multigate.

### **A** WARNING

# Danger to life due to electric shock in case of installations without equipment grounding conductor

In case of installations without equipment grounding conductor, grounding of the inverters is ensured via the AC cable only. There is a risk of electric shock under fault conditions at the inverter if PV modules are connected to the inverter and the connection to the grounding conductor via the Sunny Multigate-US is interrupted.

- Observe the installation sequence (see Section 6 "Electrical Connection", page 34).
- Before disconnecting a single inverter on the AC side: Disconnect all following inverters of the PV system on the DC side.

#### NOTICE

#### Damage to the inverter due to moisture ingress

When the inverter is open, moisture can penetrate and cause damage to the inverter. The tightness is no longer intact and the function of the inverter cannot be guaranteed.

• Never open the inverter.

### **A** CAUTION

#### Risk of fire

To reduce the risk of fire, connect only to a circuit provided with 15 A maximum branch-circuit overcurrent protection in accordance with the National Electrical Code® (NE, ANSI/NFPA 70).

SMA America, LLC 6 Electrical Connection

## i Electrical installations

All electrical installations must be carried out in accordance with the local standards and the National Electrical Code® ANSI/NFPA 70 or the Canadian Electrical Code® CSA C22.1.

- With an ungrounded PV array/PV module the National Electrical Code®, ANSI/NFPA 70 wiring methods are to be used, including Sec. 690.35.
- The DC input and AC output circuits are isolated from the enclosure and that system grounding, if required by Section 250 of the National Electrical Code®, ANSI/NFPA 70, is the responsibility of the installer.
- The provisions in the National Electrical Code® article 690.8 (A)(3) for determination of the maximum micro inverter output circuit current apply to this product.
- The circuit conductors and overcurrent devices are considered to be subjected to the
  maximum micro inverter output circuit current and shall be sized to carry not less than
  125% of the maximum currents as required by the National Electrical Code® article
  690.8(A)(3).
- The overcurrent protection for the AC output circuit is to be provided by the installer.
- If cables of type TC-ER (Tray Cable Exposed Run) are used, the requirements of the National Electrical Code®, article 336.10 must be observed.
- Make sure that no cables used for electrical connection are damaged.

## 6.2 Overview of the Connection Areas

## 6.2.1 Sunny Boy

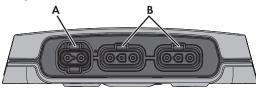


Figure 15: Connection areas at the bottom of the inverter

Position	Designation	Explanation
Α	DC pin connector	Terminal for the DC plug
В	AC pin connector	<ul> <li>For AC cable connection for connecting two inverters</li> <li>For connecting the first inverter to the Sunny Multigate</li> </ul>
		<ul> <li>For inserting the protective cap on the last inverter</li> </ul>

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## 6.2.2 Sunny Multigate

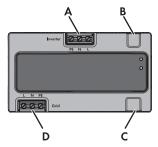


Figure 16: Connection areas on the Sunny Multigate

Position	Designation
A	Connecting terminal plate for the connection of the AC cable of the inverter, labeling: <b>Inverter</b>
В	Pin connector for connecting the optional communication
С	Pin connector for connecting the network cable (RJ45)
D	Connecting terminal plate for the connection of the AC cable of the utility grid, labeling: <b>Grid</b>

# 6.3 AC Cabling of the Inverters

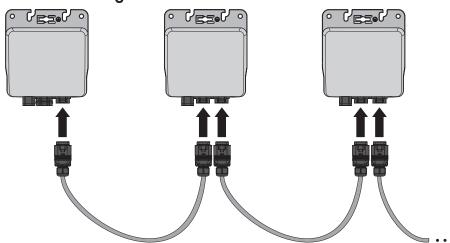


Figure 17: AC cabling among the inverters (left = last inverter; right = first inverter)

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#### Requirements:

applicable on-site and the National Electrical Code® (NE, ANSI/NFPA 70) (see National Electrical Code®, paragraph 690.8 (B)(1), paragraph 690.8(A)(3)) or the Canadian Electrical Code® CSA C22.1.
The maximum output current of the inverter must comply with the National Electrical Code $^{\circ}$ , paragraph 690.8 (A)(3).
For fusing purposes, use at maximum a two-pole, 15 A circuit breaker.
No loads must be connected between the individual inverters.
Overcurrent protection must comply with the National Electrical Code®, paragraph 690.9.
For the AC cable connection to the Sunny Boy, only use the AC cable recommended by SMA

☐ All electrical installations must be carried out in accordance with all electrical standards

☐ To allow for greater distances between two inverters, use an additional cable and two AC field plugs (see Section 6.4 "Assembling the AC Field Plug", page 38).

□ Only use cables of type TC-ER observing the requirements of the National Electrical Code®, article 336.10

#### Procedure:

# 1. A DANGER

#### Danger to life due to electric shock

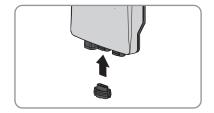
Do not disconnect the AC connectors under load.

(see Section 15 "Spare Parts and Accessories", page 78).

- Ensure that the circuit breaker is switched off and that it cannot be reconnected.
- Make sure that the PV modules are covered.
- Plug one end of the supplied AC cable into the outer AC pin connector of the last inverter of the PV system.



- ☑ The plug snaps into place.
- 3. Plug the protective cap into the middle AC pin connector of the last inverter.



- ☑ The protective cap snaps into place.
- 4. Ensure that the AC connector and the protective cap in the inverter pin connectors are securely in place.

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Plug the other end of the AC cable into the middle AC pin connector of the next inverter.



- ☑ The plug snaps into place.
- 6. Connect further inverters following the same procedure.
- 7. If necessary, use AC field plugs to bridge greater distances (see Section 6.4 "Assembling the AC Field Plug", page 38)
- If necessary, additionally ground the inverters (see Section 6.5 "Connecting Additional Grounding", page 41).
- Connect the free end of the AC cable of the first inverter to the Sunny Multigate (see Section 6.6, page 43).

# 6.4 Assembling the AC Field Plug

You can use the AC field plugs included in the delivery for different purposes:

- Connecting the AC cable of the first inverter to the Sunny Multigate. However, this connection
  can also be made using a junction box.
- Using two AC field plugs to bridge greater distances between two inverters. The AC cables available at SMA for connecting the inverters have a limited length (see Section 15 "Spare Parts and Accessories", page 78).

#### Overview

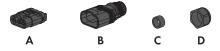


Figure 18: Elements of the AC field plug

Position	Designation
A	Insulator
В	Enclosure
С	Seal
D	Screw connection

# Additionally required material (not included in the scope of delivery):

- $\square$  3 bootlace ferrules 2.5 mm² (14 AWG)
- ☐ Cable complying with UL6703 (PV wire)
- ☐ Cable shears with insulated handles, 165 mm (6.5 in)
- ☐ Stripping knife with straight blade, TiN 8 mm to 28 mm (0.3 in to 1.1 in)
- ☐ Insulation stripping tool, 10 mm² (7 AWG)

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Crimping tool for bootlace ferrules up to 10 mm² (7 AWG)
Torque screwdriver, 1.4" hexagon socket, 0.3 Nm to 1.2 Nm (2.7 in-lb to 10.6 in-lb)
Cross-head screwdriver bit, 1.4" hexagon, length: 25 mm (1 in)
Torque wrench, scale adjustable from 2 Nm to 20 Nm (17.7 in-lb to 177 in-lb)
Crow-Ring wrench, AF 25
Square insertion tool, outer square: 3/8 in, inner square: 9 mm x 12 mm
Screwdriver, insulated with blade width 4 mm (0.16 in) and blade thickness 0.8 mm (0.03 in)

#### **A** DANGER

#### Danger to life due to electric shock

- Do not disconnect or connect the AC field plug under load.
- Only assemble the AC field plug in a dry environment.
- Observe the operating temperature range of -40°C to +85°C (-40°F to +185°F).
- Note and adhere to the requirements of the National Electrical Code®, ANSI/NFPA 70).

□ Cable type: UL listed as per UL6703 (PV wire, QPOR) Power and Control Tray cable, type TC-

#### Cable requirements:

	ER (LAPP-Tray Cable II A 3 G AWG 14/46 BK). With this cable type, the use of a conduit is
	not required.
	Cable type: copper wire
	Cable cross-section: 2.5 mm² (14 AWG)
	External diameter of the cable sheath: 8.8 mm to 9.6 mm (0.35 in to 0.38 in)
	Wire cross-section: 30 AWG
	Number of stranded wires: 46
	Temperature: at least +90°C (+194°F) wet/dry
	This cable must be installed in an inaccessible location or in a National Electrical Code® compliant conduit.
$\overline{}$	

# Removing and reassembling the AC field plug is only possible within 72 hours

- In total, the AC field plug may at maximum be removed three times and only within the first 72 hours after the first assembly.
- After the period of 72 hours has expired, the AC field plug must not be removed.
- The cable must be shortened again before each assembly.
- Only disconnect and disassemble the AC field plug following the instructions in this document (see Section 13.1 "Disconnecting the AC Field Plug", page 70).

#### Procedure:

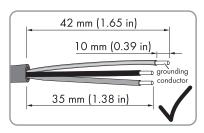
To assemble and connect the AC field plug, carry out the following steps in the given sequence. The exact procedure is described in the paragraphs below.

- Assembling the Cable
- Premounting the AC Field Plug
- · Mounting the Insulator
- Completing Mounting of the AC Field Plug

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#### Assembling the Cable

- 1. Shorten the cable to the desired length using cable shears.
- 2. Dismantle the shortened cable by 42 mm (1.65 in) using the stripping knife. Take care not to damage the individual insulated conductors.
- 3. Shorten L1 and L2 by 7 mm (0.28 in).
- Using the insulation stripping tool, strip the insulation of the three individual conductors by 10 mm (0.39 in) each (tolerance: ± 1 mm/ ± 0.04 in). Take care not to damage the individual stranded wires.



- The cable is assembled.
- 5. Push one bootlace ferrule onto each stripped insulated conductor up to the stop. Do not touch the stranded wires with your fingers and do not change the twist direction of the stranded wires.
- Crimp the bootlace ferrule tightly using a crimping tool.
- 7. Ensure that a crimping length of max. 2.4 mm (0.09 in) is maintained.

#### Premounting the AC Field Plug

- Slide the screw connection over the cable with the bootlace ferrules. Ensure that the thread of the screw connection is facing the bootlace ferrule.
- 2. Use your fingers to push the seal as far as possible into the plug enclosure.
- Lead the plug enclosure with the seal over the cable. The thread must be facing the thread of the screw connection.

# Mounting the Insulator

- Push the stranded wires with the bootlace ferrules up to the stop in the premounted pin connectors inside the insulator. L1 must be plugged into pin connector L1, L2 into pin connector L2 and the grounding conductor into the pin connector with the symbol
   The bootlace ferrules are no longer visible.
- Tighten the three screws in the insulator using a screwdriver (torque: 0.8 Nm (7 in-lb)).
- Make sure that the individual conductors are positioned securely in the correct pin connectors of the insulator.

# Completing Mounting of the AC Field Plug

- 1. Push the AC plug enclosure onto the insulator.
  - ☑ Both parts snap together. The catch mechanism on the insulator and on the AC plug enclosure must be correctly aligned.
- Screw the nut of the AC plug enclosure on and use a torque wrench to tighten the nut twice in a row with two different torques.
  - First tighten the nut with a torque of 3.3 Nm (29.2 in-lb.). Set the value 3.0 Nm (26.6 in-lb) at the scale of the torque wrench specified by SMA.

- Then tighten the nut with a torque of 5.1 Nm (45.1 in-lb). Set the value 4.6 Nm (40.7 in-lb) at the scale of the torque wrench specified by SMA.
- Hint: The given torque setting only applies to the torque wrench specified by SMA. The
  value to be set on the torque wrench is lower than the actual value (for more information
  on the calculation of the torque to be set, go to www.stahlwille.com). A torque wrench
  consists of the following components: torque wrench (basic device), square insertion tool
  and crow's foot wrench.
- 3. Make sure that the nut of the AC plug enclosure is securely fastened.

# 6.5 Connecting Additional Grounding

If grounding of the inverter via the equipment grounding conductor is required, grounding must be carried out via the inverter enclosure. A grounding set is included with every inverter. You can ground each inverter separately or connect several inverters to one grounding conductor. The grounding conductor of the utility grid must be connected to the grounding conductor terminal of the Sunny Multigate.

#### **A** WARNING

# Danger to life due to electric shock in case of installations without equipment grounding conductor

In case of installations without equipment grounding conductor, grounding of the inverters is ensured via the AC cable only. There is a risk of electric shock under fault conditions at the inverter if PV modules are connected to the inverter and the connection to the grounding conductor via the Sunny Multigate-US is interrupted.

- Observe the installation sequence (see Section 6 "Electrical Connection", page 34).
- Before disconnecting a single inverter on the AC side: Disconnect all following inverters of the PV system on the DC side.

# i Information on the figures in this section

The figures show an example of the mounted inverter with the lid facing towards the roof. The procedure for grounding a mounted inverter with the rear side facing towards the roof or the wall is identical and is therefore not shown as a figure in this section.

#### Overview



Figure 19: Material for equipment grounding included in the scope of delivery

Position	Designation
Α	Grounding bolt
В	Clamping bracket
С	Washers
D	Hexagon nuts

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Ground the inverter enclosure as follows:

#### Cable requirements:

- ☐ Only use copper cables.
- ☐ Use only cables made of solid wire.
- ☐ Cross-section of the equipment grounding conductor: 4 mm² to 16 mm² (12 AWG to 6 AWG)

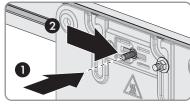
#### NOTICE

Damage to the PV module due to insufficient clearance between the inverter and the PV module bottom side

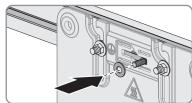
For roof mounting, the clearance from the inverter to the bottom side of the PV module must be at least 30 mm (1.2 in). This will prevent the grounding bolt from damaging the PV module.

#### Procedure:

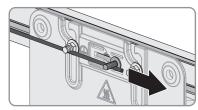
 Insert the grounding bolt into the hole with the bolt head facing the support surface (e.g. rail) and push it to the right-hand stop.



2. Position a washer on the grounding bolt.



Align the equipment grounding conductor horizontally underneath or on top of the grounding bolt.

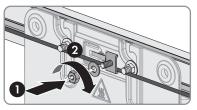


4. Position the clamping bracket on the grounding bolt over the equipment grounding conductor. Depending on the conductor cross-section, the clamping bracket will not necessarily lock into place in the horizontal slots.

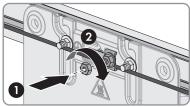


SMA America, LLC 6 Electrical Connection

 Place the second washer and one hexagon nut on the grounding bolt and tighten (torque: 3.5 Nm (31 in-lb)).



Place the second hexagon nut on the grounding bolt and tighten (torque: 3.5 Nm (31 in-lb)).

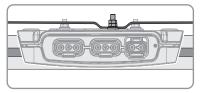


#### 7. **NOTICE**

#### Prevention of contact corrosion by bending the equipment grounding conductor

The equipment grounding conductor should not be in contact with the inverter enclosure. Contact may result in corrosion at the contact surface. Contact between fastening screws and nuts is permitted.

 Bend the equipment grounding conductor to ensure that there is no contact with the inverter enclosure.



Connect the equipment grounding conductor to the equipotential bonding of the AC distribution board.

# 6.6 Connecting the First Inverter to the Sunny Multigate

# 6.6.1 Connecting the AC Cable to the AC Field Plug or to the Junction Box

There are two ways to connect the first inverter to the Sunny Multigate on the AC side:

- Connection with the AC field plug included in the delivery
- Connection via a junction box with integrated feed-through terminal

6 Electrical Connection SMA America, LLC

## Cabling with AC Field Plug

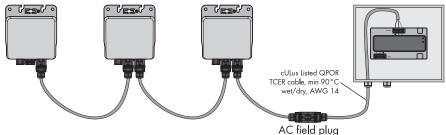


Figure 20: AC cabling of the entire PV system with AC field plug

#### Procedure:

#### 1. A DANGER

#### Danger to life due to electric shock

Do not connect the AC field plug under load.

- Make sure that the two-pole circuit breaker of the Sunny Multigate is switched off and cannot be reconnected.
- Make sure that the PV modules are covered.
- 2. Assemble the AC field plug (see Section 6.4, page 38).
- 3. Plug the free end of the AC cable connected to the inverter into the pin connector of the assembled AC field plug.



The AC field plug snaps into place. The catch mechanisms of both plugs must be correctly aligned.

# Cabling with Junction Box

As an alternative to the AC field plug, you can use a junction box with feed-through terminal for the connection of the inverter AC cable to the Sunny Multigate. For the assembly and connection of the AC cable, follow the instructions of the junction box manufacturer.

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All electrical installations must be carried out in accordance with the locally applicable electrical standards and the National Electrical Code® (NE, ANSI/NFPA 70) (see National Electrical Code®, paragraph 690.8 (B)(1), paragraph 690.8(A)(3)).

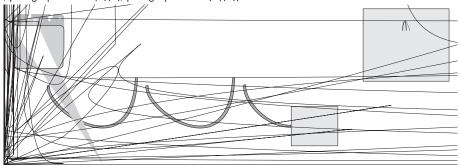


Figure 21: AC cabling of the entire PV system with junction box

#### Cable requirements:

□ The same cable requirements that apply to the use of the AC field plug also have to be complied with in this case (see Section 6.4 "Assembling the AC Field Plug", page 38).

#### Procedure:

- 1. Cut off the free plug at the end of the AC cable of the inverter.
- Assemble the AC cable and connect it to the junction box as described by the junction box manufacturer.

# 6.6.2 Connecting the AC Cable to Sunny Multigate

Connect the free end of the AC cable coming from the AC field plug or the junction box to the connecting terminal plate of the Sunny Multigate. The connecting terminal plate assigned for this is labeled **Inverter**.

#### Requirements:

Ш	
	applicable on-site and the National Electrical Code® (NE, ANSI/NFPA 70) (see
	National Electrical Code®, paragraph 690.8 (B)(1), paragraph 690.8(A)(3)) or the
	Canadian Electrical Code® CSA C22.1.

☐ The Sunny Multigate is correctly installed in the industrial enclosure.

#### Cable requirements for use of AC field plug:

When using the AC field plug, observe the cable requirements for assembling the AC field
plug (see Section 6.6.1 "Connecting the AC Cable to the AC Field Plug or to the Junction
Box" page 43)

#### Cable requirements for use of junction box:

☐ Do not use shielded cables.
☐ Only use copper cables.
☐ Temperature-resistant up to at least +90°C (+194°F) wet/dry
☐ Use only cables with stranded wires.

6 Electrical Connection SMA America, LLC

i	Installation of several Sunny Multigate devices
	compliant conduit.
	This cable must be installed in an inaccessible location or in a National Electrical Code®
	Do not use Wire Nuts <sup>®</sup> .
	Cable cross-section: 14 AWG to 12 AWG

When installing several Sunny Multigate devices in a PV system, a three-wire cable with grounding conductor must be used for each Sunny Multigate in order to guarantee trouble-

free communication between the Sunny Multigate and the inverter.

#### Procedure:

#### 1. A DANGER

#### Danger to life due to electric shock

#### Do not disconnect under load

PV plug connections must not be disconnected while under load. They can be placed in a no load state by switching off the DC/AC converter or breaking the AC circuit.

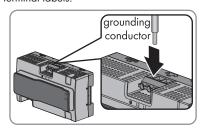
- Make sure that the two-pole circuit breaker is switched off and cannot be reconnected.
- Make sure that the PV modules are covered.
- 2. When using a junction box, assemble the AC cable and install in accordance with the instructions of the junction box manufacturer and the National Electrical Code®.
- 3. Route the AC cable from the AC field plug or the junction box through an opening at the bottom of the industrial enclosure to the terminal **Inverter** of the Sunny Multigate.
- 4. Dismantle the AC cable to the desired length.
- 5. Strip the insulation of the three AC cable conductors by 8 mm (0.31 in) each.

6.	NOTICE	

# Damage to the Sunny Multigate due to incorrectly connected conductors

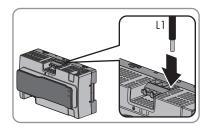
If the grounding conductor and L1 or L2 are swapped, the Sunny Multigate could be damaged during commissioning.

- Be sure to observe the terminal labels on the Sunny Multigate.
- Connect all conductors in accordance with the terminal labels.
- 7. Connect the grounding conductor of the AC cable to the terminal of the Sunny Multigate. Make sure that the conductor is inserted into the terminal right up to the stop.

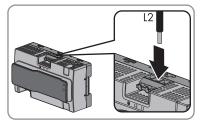


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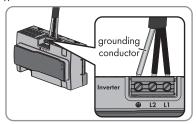
 Connect the conductor L1 of the AC cable to the terminal L1 of the Sunny Multigate. Make sure that the conductor is inserted into the terminal right up to the stop.



 Connect the conductor L2 of the AC cable to the terminal L2 of the Sunny Multigate. Make sure that the conductor is inserted into the terminal right up to the stop.



- 10. Tighten all three screws of the connecting terminal plate using a flat-blade screwdriver (blade width: 3.5 mm (0.14 in)) (torque: 0.6 Nm (5.31 in-lb)).
- Make sure that all terminals are correctly allocated.



12. Make sure that all conductors are securely in place.

# 6.7 Connecting the Sunny Multigate to the Utility Grid

Connect the AC cable of the utility grid to the connecting terminal plate of the Sunny Multigate labeled **Grid** according to the following procedure:

#### Cable requirements:

l Onl	v use	copper	cab	les.

- $\square$  Use only cables made of solid wire or stranded wires.
- ☐ Temperature: +90°C (+194°F) wet/dry
- ☐ Conductor cross-section: 1.5 mm² to 6 mm² (16 AWG to 10 AWG)

☐ Do not use Wire Nuts<sup>®</sup>.

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#### Requirements:

All electrical installations must be carried out in accordance with all electrical standards
applicable on-site and the National Electrical Code® (NE, ANSI/NFPA 70) (see
National Electrical Code®, paragraph 690.8 (B)(1), paragraph 690.8(A)(3)) or the
Canadian Electrical Code® CSA C22.1.

- ☐ The DC input and AC output circuits are isolated from the enclosure and that system grounding, if required by Section 250 of the National Electrical Code®, ANSI/NFPA 70, is the responsibility of the installer.
- ☐ The maximum output current of the inverter must comply with the National Electrical Code®, paragraph 690.8 (A)(3).
- ☐ Overcurrent protection must comply with the National Electrical Code®, paragraph 690.9.
- ☐ The Sunny Multigate must be correctly installed in the industrial enclosure.

#### Procedure:

#### . A DANGER

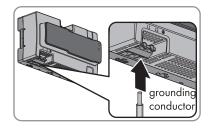
#### Danger to life due to electric shock

- Make sure that the two-pole circuit breaker of the Sunny Multigate is switched off and cannot be reconnected.
- Route the AC cable of the utility grid through one opening at the bottom of the industrial enclosure to the terminal Grid of the Sunny Multigate.
- 3. Strip the insulation of the three AC cable conductors of the utility grid by 8 mm (0.31 in) each.
- 4. **NOTICE**

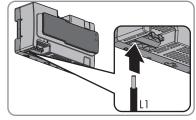
## Damage to the Sunny Multigate due to incorrectly connected conductors

If the grounding conductor and L1 or L2 are swapped, the Sunny Multigate could be damaged during commissioning.

- Be sure to observe the terminal labels on the Sunny Multigate.
- Connect all conductors in accordance with the terminal labels.
- Connect the grounding conductor of the AC cable to the terminal of the Sunny Multigate. Make sure that the conductor is inserted into the terminal right up to the stop.

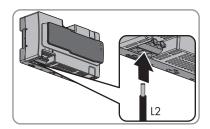


 Connect the conductor L1 of the AC cable to the terminal L1 of the Sunny Multigate. Make sure that the conductor is inserted into the terminal right up to the stop.

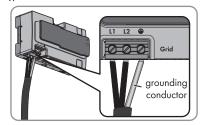


SMA America, LLC 6 Electrical Connection

 Connect the conductor L2 of the AC cable to the terminal L2 of the Sunny Multigate. Make sure that the conductor is inserted into the terminal right up to the stop.



- 8. Tighten all three screws of the connecting terminal plate using a flat-blade screwdriver (blade width: 3.5 mm (0.14 in)) (torque: 0.6 Nm (5.31 in-lb)).
- Make sure that all terminals are correctly allocated.



- 10. Make sure that all conductors are securely in place.
- Connect the grounding conductor of the utility grid to the grounding conductor terminal on the Sunny Multigate.

# 6.8 Grounding the Metal Industrial Enclosure

If you use an industrial enclosure made of metal, you must ground the industrial enclosure in accordance with the National Electrical Code® and the following procedure.

# Additionally required material (not included in the scope of delivery):

- Connecting terminal plate for grounding the industrial enclosure, its door and the Sunny Multigate
- ☐ Cable type: copper with conductor cross-section of at least 2.5 mm² (14°AWG)
- Cable type: aluminum made of copper-coated wire with conductor cross-section of at least 4 mm<sup>2</sup> (12 AWG)
- Connect the grounding of the industrial enclosure to the grounding of the Sunny Multigate and the door of the industrial enclosure. Use the connecting terminal plate for grounding.

# 6.9 Connecting the PV Modules to the Inverters

#### Requirements:

All electrical installations must be carried out in accordance with all electrical standards
applicable on-site and the National Electrical Code® (NE, ANSI/NFPA 70) (see
National Electrical Code®, paragraph 690.8 (B)(1), paragraph 690.8(A)(3)) or the
Canadian Electrical Code® CSA C22.1.

 $\square$  The PV modules must be correctly mounted in accordance with the manufacturer specifications.

☐ Each inverter must be connected to no more than one PV module.

 $\square$  The thresholds for the input voltage and the input current of the inverter must be adhered to.

6 Electrical Connection SMA America, LLC

The positive connection cable (DC+) of the PV module must be fitted with a positive DC
connector suitable for the DC connector of the inverter.
The negative connection cable (DC-) of the PV module must be fitted with a negative DC
connector suitable for the DC connector of the inverter.

#### Procedure:

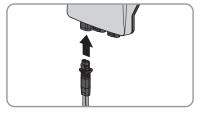
#### 1. A DANGER

# Danger to life due to electric shock

#### Do not disconnect under load

PV plug connections must not be disconnected while under load. They can be placed in a no load state by switching off the DC/AC converter or breaking the AC circuit.

- Make sure that the two-pole circuit breaker is switched off and cannot be reconnected.
- · Make sure that the PV modules are covered.
- 2. Check the PV module for ground faults (see Section 11.2, page 66).
- Check the DC connectors of the PV module for correct polarity and connect to the DC connectors of the supplied DC plug. Tip: for correct assignment, the DC plug is marked with + and -.
  - ☑ The DC connectors snap into place.
- 4. Make sure that the DC connectors are securely in place.
- 5. Insert the DC plug with the DC connectors into the outer pin connector on the inverter.



# 7 Commissioning the PV System

The Supply Adultigate must be correctly installed in the industrial and course

#### Requirements:

ш	The 30thly Monigale most be correctly installed in the madshar enclosure.
	The AC cable of the utility grid must be correctly connected to the Sunny Multigate. All conductors must be connected in accordance with the terminal labels. No conductors must be swapped.
	The circuit breaker must be correctly rated.
	All inverters must be correctly mounted.
	All DC and AC connectors must be firmly plugged in.
	The connection areas of all inverters must be dry and sealed rain-tight by means of connectors and, where applicable, a protective cap.
	The unused AC pin connector on the last inverter of the PV system must be sealed with a protective cap.
	The first inverter of the PV system must be correctly connected to the Sunny Multigate via the AC cable. All conductors must be connected in accordance with the terminal labels. No conductors must be swapped.
	The PV modules must be correctly mounted

#### NOTICE

#### Damage to the Sunny Multigate due to incorrectly connected conductors

If the grounding conductor and L1 or L2 are swapped, the Sunny Multigate could be damaged during commissioning.

- Be sure to observe the terminal labels on the Sunny Multigate.
- All conductors must be connected in accordance with the terminal labels.
- Make sure that all terminals are correctly allocated.

#### Procedure:

- Switch on the circuit breaker.
- ☑ Both LEDs on the Sunny Multigate are glowing green. Feed-in operation begins.
- **★** The LED **Inverter** is off?

There is a disturbance in the PV system.

- Eliminate the disturbance (see Section 11 "Troubleshooting", page 60). You will find the
  detailed error message in Sunny Portal or Sunny Explorer.
- ★ The LED Inverter on the Sunny Multigate is glowing orange or red?

There is a disturbance in at least one of the connected inverters.

- Eliminate the disturbance (see Section 11 "Troubleshooting", page 60). You will find the
  detailed error message in Sunny Portal or Sunny Explorer.
- ★ The LED Multigate on the Sunny Multigate is glowing orange or red?

There is a disturbance in the Sunny Multigate.

• Eliminate the disturbance (see Section 4.3 "LED Signals", page 20).

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# 8 Configuration

# 8.1 Configuration Procedure

Once you have commissioned the PV system, you may have to adjust various settings via a communication product. This section describes the procedure for configuration and gives an overview of the steps you must perform in the prescribed order.

Procedu	ure	See
1.	If you want to integrate the PV system into a Speedwire network, connect the Sunny Multigate to the network.	Section 8.2, page 52
2.	To manage the PV system data or to set the operating parameters, capture the Sunny Multigate in a communication product.	
3.	Change the PV system time and PV system password.	Manual of the communication product at www.SMA-Solar.com

# 8.2 Connecting the Sunny Multigate to the Network

You can configure the Sunny Multigate and the inverters using an SMA communication product (e.g. Sunny Portal, Sunny Explorer).

In order to register your PV system in Sunny Portal, you must connect the Sunny Multigate to the local network

# Required material (not included in the scope of delivery): ☐ One network cable Cable requirements: The cable length and quality affect the quality of the signal. Observe the following cable requirements. ☐ Cable type: 100BaseTx SMA recommends cable type "SMA COMCAB-OUTxxx" for outdoor use and cable type "SMA COMCAB-INxxx" for indoor use, available in lengths xxx = 100 m (328 ft), 200 m (656 ft), 500 m (1,640 ft), 1,000 m (3,281 ft) ☐ Cable category: Cat5, Cat5e, Cat6, Cat6a or Cat7 ☐ Plug type: RJ45 of Cat5, Cat5e, Cat6 or Cat6a ☐ Shielding: SF/UTP, S/UTP, SF/FTP or S/FTP ☐ Number of insulated conductor pairs and insulated conductor cross-section: at least 2 x 2 x 0.22 mm<sup>2</sup> (2 x 2 x 24 AWG) ☐ Maximum cable length between two nodes when using patch cables: 50 m (164 ft) ☐ Maximum cable length between two nodes when using installation cables: 100 m (328 ft) ☐ UV-resistant for outdoor use

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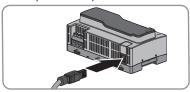
#### Requirements:

□ The PV system must be commissioned (see Section 7 "Commissioning the PV System", page 51 ).

 $\square$  A computer with an Ethernet interface must be available.

#### Procedure:

- 1. Connect one end of the network cable to the router or directly to the computer.
- Plug the other end of the network cable into the pin connector at the bottom of the Sunny Multigate.



- ☑ The green LED in the pin connector is glowing or flashing. The Sunny Multigate is connected to the router or the computer.
- The green LED in the pin connector is glowing or flashing and the yellow LED is glowing: A 100 Mbit connection to the router or the computer is established.
- ★ All LEDs in the pin connector are off.

might have to adjust the firewall rules.

Possible failure cause: the other end of the network cable is not correctly attached or there is no voltage supply.

- Make sure that the router or computer is supplied with voltage.
- · Make sure that the network cable is correctly attached.
- If the network cable is correctly attached and the problem persists, contact the SMA Service Line (see Section 16 "Contact", page 80).

# 8.3 Registering the Sunny Multigate in Sunny Portal

If you want to use the Webconnect function and monitor your PV system in Sunny Portal, you must register the Sunny Multigate in Sunny Portal.

#### Requirements:

٣٠٠٩	on onionis.
	The PV system must be commissioned (see Section 7 "Commissioning the PV System", page $51$
	).
	The Sunny Multigate must be connected to a router or modem with Internet access and must
	be integrated in the local network. If the router or the modem does not support DHCP, or if
	DHCP is deactivated, you can use the SMA Connection Assist to integrate the Sunny Multigate
	into your network (see www.SMA-Solar.com).
	All UDP ports > 1024 on the router or modem must be open for outgoing connections. If there is a firewall installed on the router or modem, you might have to adjust the firewall rules.

☐ On a router or modem with NAT (Network Address Translation) there must not be any port forwarding. Potential communication problems can thus be prevented.

destinations (target IP, target port). If there is a firewall installed on the router or modem, you

☐ It must be possible for the outgoing router or modem connections to reach all Internet

8 Configuration SMA America, LLC

	There must be no packet filtering and no manipulation for SIP packets on the router or modem
	The registration ID (RID) and identification key (PIC) for registration in Sunny Portal must be
	available (see type label on the Sunny Multigate or enclosed label).
_	1

#### Procedure:

 Register the Sunny Multigate in Sunny Portal (see the User Manual "Micro Inverters in Sunny Portal" at www.SunnyPortal.com).
 Useful hint: The PV System Setup Assistant guides you through user registration and the registration of your PV system in Sunny Portal.

# 8.4 Connecting the Sunny Multigate to Sunny Explorer

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ľ	сч	u			c		•

ш	The PV system must be commissioned (see Section 7 "Commissioning the PV System", page 3 I
	).
	A computer with an Ethernet interface must be available.
	The Sunny Multigate must be connected to the network.
	Sunny Explorer from software version 1.06 must be installed on the computer.

#### Procedure:

Start Sunny Explorer and create a PV system (see Sunny Explorer user manual at www.SMA-Solar.com).

# 8.5 Changing Operating Parameters

This section describes the basic procedure for changing operating parameters. Always change operating parameters as described in this section.

The operating parameters of the Sunny Multigate are set to certain values by default. You can change the operating parameters after commissioning using Sunny Explorer to optimize the operation of the inverter.

#### Requirements:

Ш	The PV system must be commissioned (see Section / "Commissioning the PV System", page 5
	).
	A computer with an Ethernet interface must be available.
	Sunny Explorer from software version 1.06 must be installed on the computer.
	The system must be registered in Sunny Explorer.
	The changes to the grid-relevant parameters must be approved by the responsible grid
	operator.
	When changing grid-relevant parameters, the SMA $\operatorname{\sf Grid}\nolimits$ $\operatorname{\sf Guard}\nolimits$ code must be available (see
	the Certificate "Order Form for the SMA Grid Guard Code" at www SMA-Solar com)

#### Procedure:

- 1. Access the Sunny Explorer user interface.
- 2. If required, enter the SMA Grid Guard code.
- 3. Select and set the desired parameter.
- 4. Save settings.

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# 8.6 Deactivating the Webconnect Function

#### Requirements:

The PV system must be commissioned (see Section 7 "Commissioning the PV System", page 51
1.
A computer with an Ethernet interface must be available.
Sunny Explorer from software version 1.06 must be installed on the computer.

#### Procedure:

- 1. Access the Sunny Explorer user interface.
- Under Settings > External Communication, select the parameter Webconnect functionality switched on and set to No.
- 3. Save settings.

# 8.7 Adjustable Parameters

You can change the following parameters for voltage and frequency monitoring in Sunny Explorer (see also user manual of Sunny Explorer at www.SMA-Solar.com).

Name	Value/range	Default value
Voltage monitoring median maximum threshold (Overvoltage/Fast)	240 V to 270 V	270.0 V
Voltage monitoring lower maximum threshold (Overvoltage/Slow)	240 V to 270 V	264.0 V
Voltage monitoring upper minimum threshold (Undervoltage/Slow)	120 V to 240 V	211.2 V
Voltage monitoring of median minimum threshold (Undervoltage/Fast)	120 V to 240 V	120.0 V
Voltage monitoring median max. threshold trip time (Overvoltage/Fast, maximum time)	0.1 s to 2.5 s	0.16 s
Voltage monitoring lower max. threshold trip. time (Overvoltage/Slow, maximum time)	0.1 s to 5.0 s	1.0 s
Voltage monitoring upper min. threshold trip. time (Undervoltage/Slow, maximum time)	0.1 s to 5.0 s	2.0 s
Voltage monitoring median min. threshold trip time (Undervoltage/Fast, maximum time)	0.1 s to 2.5 s	0.16 s
Frequency monitoring lower maximum threshold (Overfrequency)	50.0 Hz to 63.0 Hz	60.5 Hz
Frequency monitoring upper minimum threshold (Underfrequency)	45.0 Hz to 60.0 Hz	59.3 Hz
Frequency monitoring median minimum threshold (Underfrequency fast)	45.0 Hz to 60.0 Hz	57.0 Hz

8 Configuration SMA America, LLC

Name	Value/range	Default value
Frq. monitoring lower max. threshold trip. time (Overfrequency, maximum time)	0.1 s to 90.0 s	0.16 s
Frq. monitoring upper min. threshold trip. time (Underfrequency, maximum time)	0.1 s to 300.0 s	0.16 s
Frequency monitoring median min. threshold trip. time (Underfrequency fast, maximum time)	0.1 s to 2.5 s	0.16 s

# Limits of Accuracy for Adjustable Voltage and Frequency Trip Limit Settings

Name	Default Value
Limits of accuracy of voltage measurement	1.2%
Limits of accuracy of frequency measurement	0.05 Hz / 0.1%
Limits of accuracy of time measurement at nominal trip time	0.1%

# 9 Disconnecting the Inverter from Voltage Sources

Prior to performing any work on the inverter, always disconnect it from all voltage sources as described in this section. Always adhere to the prescribed sequence.

If you want to disconnect several inverters from voltage sources, you must repeat the following procedure for each inverter.

In case of installations without equipment grounding conductor, grounding of the inverters is ensured via the AC cable only. Therefore, all other inverters in the string must be disconnected on the DC side before removing the AC connector. This is important since the AC bus connection is interrupted and the following inverters are no longer grounded in case an inverter is disconnected on the AC side.

#### NOTICE

#### Damage to the inverter due to moisture ingress

When the inverter is open, moisture can penetrate and cause damage to the inverter. The tightness is no longer intact and the function of the inverter cannot be guaranteed.

• **Never** open the inverter.

#### Procedure:

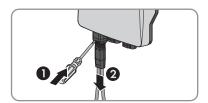
#### A DANGER

#### Danger to life due to electric shock

#### Do not disconnect under load

PV plug connections must not be disconnected while under load. They can be placed in a no load state by switching off the DC/AC converter or breaking the AC circuit.

- Disconnect the two-pole circuit breaker and secure against reconnection.
- Cover the PV module.
- Release and remove the DC plug from the inverter. Hook a flat-blade screwdriver (blade width: 4 mm (0.16 in)) into the wide slot on the plug and lever it open. At the same time, remove the DC plug without pulling the cables.



3. Make sure that no voltage is present at the DC pin connector on the inverter.

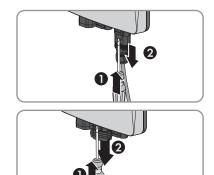
#### 4. A DANGER

# Danger to life due to electric shock in case of installations without equipment grounding conductor

In case of installations without equipment grounding conductor, grounding of the inverters is ensured via the AC cable only. Disconnecting a single inverter on the AC side causes the AC bus to be interrupted, and thus the following inverters are no longer grounded.

Before removing the AC connector: Disconnect all following inverters of the PV system
also on the DC side as previously described. Start with the inverter to be replaced, and
end with the last inverter in the PV system.

- 5. Release and remove the AC connector from the inverter. Hook a flat-blade screwdriver (blade width: 4 mm (0.16 in)) into the wide slot on the plug and lever it open. At the same time, pull out the AC connector without pulling the cable.
- 6. Use a flat-blade screwdriver to remove the protective cap. Hook the flat-blade screwdriver (blade width: 4 mm (0.16 in)) into the wide slot and lever it open. At the same time, pull out the protective cap.



#### 7. A DANGER

#### Risk of electric shock due to high voltages

 Before carrying out any of the following work, wait five minutes for the capacitors to discharge.

# 10 Disconnecting the Sunny Multigate from Voltage Sources

# **A** DANGER

#### Risk of electric shock due to contact with live components when opening the Sunny Multigate

There are live components inside the Sunny Multigate. There is a risk of electric shock if you open the Sunny Multigate.

• Never open the Sunny Multigate.

Before working on the Sunny Multigate, always disconnect it from all voltage sources as described in this section.

#### Procedure:

#### I. ▲ DANGER

#### Danger to life due to electric shock

- Disconnect the two-pole circuit breaker and secure against reconnection.
- Ensure that no voltage is present at the AC terminal Grid between conductor L1 and the grounding conductor. Use a suitable measuring device.
- 3. Ensure that no voltage is present at the AC terminal **Grid** between conductor L2 and the grounding conductor. Use a suitable measuring device.
- 4. Ensure that no voltage is present at the AC terminal **Inverter** between conductor L1 and the grounding conductor. Use a suitable measuring device.
- Ensure that no voltage is present at the AC terminal Inverter between conductor L2 and the grounding conductor. Use a suitable measuring device.

11 Troubleshooting SMA America, LLC

# 11 Troubleshooting

# 11.1 Error Messages

During operation of the PV system, events may occur which can refer to one or several inverters or the Sunny Multigate. Events can be information, warnings or errors. All events are displayed in the communication product you are using (e.g. Sunny Portal, Sunny Explorer). Sunny Explorer additionally displays the corresponding event number for each event.

#### Inverter

	Event number	Event, cause and corrective measures	
102 Grid fault / Grid overvoltage fast (102)		Grid fault / Grid overvoltage fast (102)	
		The grid voltage or grid impedance at the connection point of the inverter is too high.  The inverter has disconnected from the utility grid.	

#### Corrective measures:

 Check whether the grid voltage at the connection point of the inverter is permanently in the permissible range.

If the grid voltage is outside the permissible range due to local grid conditions, contact the grid operator. The grid operator must approve changes to the operating parameters of the inverter.

If the grid voltage is permanently within the permissible range and this message is still displayed, contact the SMA Service Line.

# 202 Grid fault / Grid undervoltage fast (202)

The utility grid has been disconnected, the AC cable is damaged or the grid voltage at the connection point of the inverter is too low. The inverter has disconnected from the utility grid.

#### Corrective measures:

- 1. Make sure that the circuit breaker is switched on.
- 2. Make sure that the AC cable is not damaged.
- 3. Make sure that the AC cable is correctly connected.
- Check whether the grid voltage at the connection point of the inverter is permanently in the permissible range.

If the grid voltage is outside the permissible range due to local grid conditions, contact the grid operator. The grid operator must approve changes to the operating parameters of the inverter.

If the grid voltage is permanently within the permissible range and this message is still displayed, contact the SMA Service Line.

SMA America, LLC 11 Troubleshooting

#### Event number

#### Event, cause and corrective measures

#### 301 Grid fault / Voltage increase protection (301)

The grid voltage or grid impedance at the connection point is too high. The inverter disconnects from the utility grid to comply with the power quality.

#### Corrective measures:

 Check whether the grid voltage at the connection point of the inverter is permanently in the permissible range.

If the grid voltage is outside the permissible range due to local grid conditions, contact the grid operator. The grid operator must approve changes to the operating parameters of the inverter.

If the grid voltage is permanently within the permissible range and this message is still displayed, contact the SMA Service Line.

#### 401 Grid fault / Island grid (401)

The inverter is no longer in grid parallel operation and has stopped feed-in operation for safety reasons.

#### Corrective measures:

• Check the grid connection for significant, short-term frequency fluctuations.

#### Grid fault / Grid frequency disturbance (501)

The power frequency is not within the permissible range. The inverter has disconnected from the utility grid.

#### Corrective measures:

 If possible, check the power frequency and observe how often major fluctuations occur.

If fluctuations occur frequently and this message is displayed often, contact the grid operator. The grid operator must approve changes to the operating parameters of the inverter.

If the grid operator gives his approval, discuss any changes to the operating parameters with the SMA Service Line.

#### 3401 DC overvoltage / Overvoltage input A (SW) (3401)

The DC input voltage connected to the inverter is too high. This can destroy the inverter.

#### Corrective measures:

- 1. Immediately disconnect the PV module from the inverter.
- Check whether the DC voltage is below the maximum input voltage of the inverter.

If the DC voltage is below the maximum input voltage of the inverter, reconnect the DC connectors to the inverter.

If the DC voltage is above the maximum input voltage of the inverter, ensure that the PV array has been correctly rated or contact the installer of the PV array. If this message is repeated frequently, contact the SMA Service Line.

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Event number	Event, cause and corrective measures
3501	Insulation resistance / Insulation failure (3501)
	The inverter has detected a ground fault in the PV array. As long as the fault exists, the inverter will not feed in.
	Corrective measures:
	<ul> <li>Check the PV system for ground faults (see Section 11.2, page 66).</li> </ul>
3902	Waiting for DC start conditions / Generator voltage too low / Start conditions not met (3902)
	The PV array voltage is too low.
	Corrective measures:
	1. Wait until the level of solar irradiation has increased.
	2. If necessary, remove snow or dirt from the PV modules.
3903	Waiting for DC start conditions / Generator voltage too high / Start conditions not met (3903)
	The PV array voltage is too high.
	Corrective measures:
	<ul> <li>Wait until the DC start conditions are met.</li> </ul>
6002 Self diagnosis > Interference of device (6002, 6005, 6006)	
6006	The cause must be determined by the SMA Service Line.
	Corrective measures:
	Contact the SMA Service Line.
6305	Self diagnosis > Interference of device (6305)
	The cause must be determined by the SMA Service Line.
	Corrective measures:
	Contact the SMA Service Line.
6402	Self diagnosis / Overtemperature (6402)
	The cause must be determined by the SMA Service Line.
	Corrective measures:
	Contact the SMA Service Line.

SMA America, LLC 11 Troubleshooting

#### Event Event, cause and corrective measures number 6406 DC overcurrent / Overcurrent input A (HW) (6406) The current at the module input of the inverter is too high. The inverter has interrupted the feed-in operation. Corrective measures: Check whether the grid voltage at the connection point of the inverter is permanently in the permissible range and/or whether voltage jumps occur (e.g. by switching on and off large loads). If voltage jumps occur or the grid voltage is outside the permissible range due to local grid conditions, contact the grid operator. The grid operator must approve changes to the operating parameters of the inverter. If the grid voltage is permanently within the permissible range and this message is still displayed, contact the SMA Service Line. 6415 Self diagnosis > Interference of device (6305) The cause must be determined by the SMA Service Line. Corrective measures:

Contact the SMA Service Line

11 Troubleshooting SMA America, LLC

#### Event number

#### Event, cause and corrective measures

#### 6450 Self diagnosis / Energy transfer not possible / Interference device (6450)

The inverter cannot feed into the utility grid. Possible causes: grid voltage is too high; a PV module is defective, soiled or shaded; a cloudy or foggy day.

#### Corrective measures:

- Check whether the grid voltage at the connection point of the inverter is permanently in the permissible range.
  - If the grid voltage is outside the permissible range due to local grid conditions, contact the grid operator. The grid operator must approve changes to the operating parameters of the inverter.
- Check whether the DC voltage is stable in a realistic range in accordance with
  the datasheet of the PV module and the assessment of the weather situation.
  Therefore, determine the voltage during inverter operation using a communication
  product.
- Check whether the respective PV module is heavily soiled or shaded.Clean the PV module if soiled.
- 4. On extremely cloudy or foggy days, wait for higher solar irradiation.
- If none of the described causes is applicable and the message is still displayed, contact the SMA Service Line.

#### 10265 PLC communication impaired (10265)

The cause must be determined by the SMA Service Line.

#### Corrective measures:

- 1. If several Sunny Multigate devices are installed in a PV system, check whether the AC cables from the inverters to the Sunny Multigate devices have been laid in separate channels. If the AC cables are not laid separately from each other, do lay the AC cables from the inverter to the Sunny Multigate in separate locations.
- 2. If the problem persists, contact the SMA Service Line.

#### Sunny Multigate

# Event Ev

# Event, cause and corrective measures

#### 6702 Interference device (6702)

The cause must be determined by the SMA Service Line.

#### Corrective measures:

· Contact the SMA Service Line.

#### 7001 Fault sensor interior temperature (7001)

The temperature sensor for the indoor temperature of the Sunny Multigate is defective. Feed-in operation will be interrupted.

#### Corrective measures:

Contact the SMA Service Line.

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#### Event Event, cause and corrective measures number 8101 ... Communication disturbed (8101, 8102) 8102 An error has occurred in the internal communication. This can be caused by one of the following: Feed-in operation continues. Corrective measures: 1. If several Sunny Multigate devices are installed in a PV system, check whether the AC cables from the inverters to the Sunny Multigate devices have been laid in separate channels. If the AC cables are not laid separately from each other, do lay the AC cables from the inverter to the Sunny Multigate in separate locations. 2. If the problem persists, contact the SMA Service Line. 8104 Interference device (8104) The cause must be determined by the SMA Service Line. Corrective measures: Contact the SMA Service Line. 9014 Invalid device combination (9014) The Sunny Multigate and the inverters cannot be operated in this combination. Corrective measures: 1. Contact the SMA Service Line and request the latest firmware package, if necessary. 9015 Max. permitted number of inverters exceeded (9015) The number of inverters connected exceeds the maximum number specified in the currently set standard. Corrective measures: Reduce the number of inverters in the PV system until the maximum permissible number is reached (see user manual of the communication product). 10221 New device cannot be administered (10221) The cause must be determined by the SMA Service Line. Corrective measures: Contact the SMA Service Line. 10259 Inconsistent communication version (10259) The communication version of an inverter is not supported or the device combination is invalid.

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1. Contact the SMA Service Line and request the latest firmware package, if

Corrective measures:

necessary.

11 Troubleshooting SMA America, LLC

Event number	Event, cause and corrective measures
10265	The device with serial number X has not been available for X day(s) (10265)
	Communication with one or several inverters is no longer possible.
	Corrective measures:
	1. Check cables and inverters for loose connectors or damage.
	2. Check PV modules for soiling or damage.
	3. If the problem persists, contact the SMA Service Line.
10267	Loss of communication to one or several devices (10267)
	Communication with one or several inverters is no longer possible.
	Corrective measures:
	1. Check cables and inverters for loose connectors or damage.
	2. Check PV modules for soiling or damage.

# 11.2 Checking the PV System for Ground Faults

3. If the problem persists, contact the SMA Service Line.

If the LED **Inverter** on the Sunny Multigate is glowing red, this may indicate a ground fault in the PV system. The electrical insulation between the PV system and ground is defective.

#### **A** WARNING

#### Danger to life due to electric shock

In the event of a ground fault, high voltages can be present.

- No terminal of the PV module must be grounded.
- Only touch the cables of the PV modules on their insulation.
- Do not touch any parts of the framework or supports of the PV modules.
- Do not connect PV modules with ground faults to the inverter.

If the Sunny Multigate indicates a ground fault in the PV array, proceed as follows:

#### Procedure:

- 1. Make sure that **no** terminal of the PV module is grounded.
- Use Sunny Portal or Sunny Explorer to determine which of the connected inverters has a ground fault (see user manual of the communication product at www.SMA-Solar.com).

#### 3. **A** DANGER

#### Risk of electric shock due to high voltages

- Disconnect the affected inverter from all voltage sources (see Section 9, page 57).
- 4. Measure voltages with a suitable measuring device.
  - Measure the voltages between the positive terminal and the ground potential.
  - Measure the voltages between the negative terminal and the ground potential.

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Measure the voltages between the positive and negative terminals.
 If the following results are present at the same time, there is a ground fault in the PV system:

- All measured voltages are stable.
- The sum of the two voltages to ground potential is approximately equal to the voltage between the positive and negative terminals.
- In case of a ground fault, solve the problem and recommission the inverter (see Section 12, page 68).
- 6. If there is no ground fault and the error persists, contact the SMA Service Line.

# 12 Recommissioning the Inverter

# Requirements: ☐ All inverters must be correctly mounted. ☐ The PV modules must be correctly mounted. ☐ The circuit breaker must be correctly rated. ☐ The Sunny Multigate must be correctly installed in the industrial enclosure. ☐ The unused AC pin connector on the last inverter of the PV system must be sealed with a protective cap. ☐ The AC cable of the utility grid must be correctly connected to the Sunny Multigate. All conductors must be connected in accordance with the terminal labels. No conductors must be

#### **A** WARNING

swapped.

# Danger to life due to electric shock in case of installations without equipment grounding conductor

In case of installations without equipment grounding conductor, grounding of the inverters is ensured via the AC cable only. There is a risk of electric shock under fault conditions if PV modules are connected to the inverter and the connection to the grounding conductor via the Sunny Multigate-US is interrupted.

Observe connection sequence.

#### Procedure:

- Connect the AC cables to the inverters (see Section 6.3 "AC Cabling of the Inverters", page 36
   .
- Connect the first inverter to the Sunny Multigate (see Section 6.6 "Connecting the First Inverter to the Sunny Multigate", page 43). All conductors must be connected in accordance with the terminal labels. No conductors must be swapped.
- 3. Connect the PV modules to the inverters (see Section 6.9 "Connecting the PV Modules to the Inverters", page 49).

- 4. Remove the cover of the PV modules.
- 5. Switch on the two-pole circuit breaker.
  - ☑ Both LEDs on the Sunny Multigate are glowing green. Feed-in operation begins.
  - **★** The LED **Inverter** is off?

There is a disturbance in the PV system.

- Eliminate the disturbance (see Section 11 "Troubleshooting", page 60). You will find
  the detailed error message in Sunny Portal or Sunny Explorer.
- ★ The LED Inverter on the Sunny Multigate is glowing orange or red?

There is a disturbance in at least one of the connected inverters.

- Eliminate the disturbance (see Section 11 "Troubleshooting", page 60). You will find
  the detailed error message in Sunny Portal or Sunny Explorer.
- ★ The LED Multigate on the Sunny Multigate is glowing orange or red?

There is a disturbance in the Sunny Multigate.

• Eliminate the disturbance (see Section 4.3 "LED Signals", page 20).

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# 13 Decommissioning

# 13.1 Disconnecting the AC Field Plug

# i Removing and reassembling the AC field plug is only possible within 72 hours

- In total, the AC field plug may at maximum be removed three times and only within the first 72 hours after the first assembly.
- After the period of 72 hours has expired, the AC field plug must not be removed.
- The cable must be shortened again before the assembling.

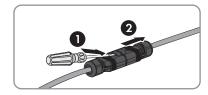
#### Procedure:

#### 1. A DANGER

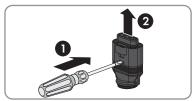
#### Danger to life due to electric shock

Do not disconnect the AC field plug under load.

- Ensure that the circuit breaker is switched off and that it cannot be reconnected.
- Make sure that the PV modules are covered.
- Unlock and remove the AC field plug from the connector of the inverter AC cable. Hook a flatblade screwdriver (blade width: 4 mm) into the wide slot at the AC field plug and lever it open. At the same time, pull out the AC connector.



- 3. If necessary, disassemble the AC field plug:
  - Loosen the screw connection of the plug enclosure.
  - Remove the seal from the opening of the thread. Make sure not to damage the fins of the plug enclosure.
  - Detach the plug enclosure from the insulator. Insert a flat-blade screwdriver (blade width: 4 mm) into the small slot of the plug enclosure and unlock the fastening clamps until the insulator is detached from the plug enclosure.



- Loosen all three screws using a screwdriver and remove the conductors.
- Prior to reassembling the AC field plug, shorten the cable.
- If necessary, reassemble the AC field plug (see Section 6.4 "Assembling the AC Field Plug", page 38).

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# 13.2 Decommissioning the Inverter

#### 

#### Danger to life due to electric shock

#### Do not disconnect under load

PV plug connections must not be disconnected while under load. They can be placed in a no load state by switching off the DC/AC converter or breaking the AC circuit.

- Disconnect the inverter from all voltage sources (see Section 9, page 57).
- Release and remove all cables from the inverter.
- 3. Loosen all screws in the drill holes.
- 4. Remove the inverter from the wall or profile rail.
- 5. If the inverter is to be stored or shipped in packaging, pack the inverter, the DC connectors, and the AC connector. Use the original packaging or packaging that is suitable for the weight and dimensions of the inverter (see Section 14 "Technical Data", page 73).
- Dispose of the inverter in accordance with the locally applicable disposal regulations for electronic waste.

# 13.3 Decommissioning the Sunny Multigate

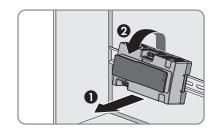
#### 1. A DANGER

#### Danger to life due to electric shock

#### Do not disconnect under load

PV plug connections must not be disconnected while under load. They can be placed in a no load state by switching off the DC/AC converter or breaking the AC circuit.

- Disconnect the Sunny Multigate from all voltage sources (see Section 10, page 59).
- Release the screw terminals on the Sunny Multigate using a flat-blade screwdriver (blade width: 3.5 mm).
- 3. Remove the conductors L1 and L2 from both connecting terminal plates.
- 4. If a network cable is connected, pull the network cable out of the pin connector.
- 5. Pull the grounding conductor out of both connecting terminal plates.
- 6. Disassemble the Sunny Multigate:
  - If mounted on a top-hat rail, detach the Sunny Multigate from the top-hat rail. Tilt the lower edge of the Sunny Multigate forwards and lift it up and off the top-hat rail.



 If mounted on the brackets, release the screws with a flat-blade screwdriver (blade width: 3.5 mm) and remove the Sunny Multigate.

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7. If the Sunny Multigate is to be stored or shipped, pack the Sunny Multigate and the AC connector. Use the original packaging or packaging suitable for the weight and size of the Sunny Multigate (see Section 14 "Technical Data", page 73).

8. If the Sunny Multigate is to be disposed of, dispose of the Sunny Multigate in accordance with the locally applicable disposal regulations for electronic waste.

SMA America, LLC 14 Technical Data

# 14 Technical Data

# 14.1 Requirements for the PV Modules

Maximum DC power at standard test conditions (STC)	300 W
MPP voltage range at standard test conditions (STC)	26 V to 32 V
Maximum short-circuit current at standard test conditions (STC)	12 A

# 14.2 Sunny Boy 240-US

# DC Input

Maximum number of connected PV modules per inverter	1
Maximum input voltage	45 V
MPP voltage range at 240 V	23.0 V to 39.0 V
Rated input voltage	29.5 V
Minimum input voltage	23.0 V
Minimum initial input voltage	23.0 V
Maximum initial input voltage	40 V
Maximum input current	8.5 A
Maximum short-circuit current per module	12 A
Maximum backfeed current to input source	0 A
AC Output	
Rated power at 240 V, 60 Hz	240 W
Maximum apparent AC power	240 VA

•	
Rated power at 240 V, 60 Hz	240 W
Maximum apparent AC power	240 VA
Rated grid voltage	240 V
Nominal AC voltage*	2 x 120 V
AC voltage range	211 V to 264 V
Nominal AC current at 2 x 120 V	1 A
Maximum output current	1 A
Total harmonic distortion of the output current with total harmonic distortion of the AC voltage < 2%, and AC power > 50% of the rated power	≤ 3%
Maximum output fault current	241 A
	-

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Maximum output duration	3.18 ms
Line synchronization characteristics	Туре 2
Line synchronization in-rush current	123 mA
Rated power frequency	60 Hz
AC power frequency	60 Hz
Operating range at AC power frequency 60 Hz	59.3 Hz to 60.5 Hz
Limits of accuracy of voltage measuremet	1.2%
Limits of accuracy of frequency measurement	0.05 Hz / 0.1%
Limits of accuracy of time measurement at nominal trip time	0.1%
Maximum power temperature range	-40°C to +65°C (-40°F to +149°F)
Temperature for output power temperature derating	No derating
Power factor at rated power	1
Feed-in phases*	2
Connection phases*	2
Overvoltage category with Sunny Multigate	IV

<sup>\* 2</sup> x 120 V split phase

#### **Protective Devices**

DC reverse polarity protection	Short-circuit diode
Grid monitoring	SMA Grid Guard 5
AC short-circuit current capability	Available
Ground fault monitoring	Insulation monitoring
Galvanic isolation	Available

#### General Data

Width x height x depth, without connection area	188 mm x 199 mm x 43 mm (7.40 in x 7.83 in x 1.69 in)
Width x height x depth, with connection area	188 mm x 218 mm x 43 mm
	$(7.40 \text{ in } \times 8.58 \text{ in } \times 1.69 \text{ in})$
Weight	1.3 kg (2 lbs 13 oz)
Operating temperature range	-40°C to +65°C (-40°F to +149°F)
Maximum power temperature range	-40°C to +65°C (-40°F to +149°F)
Storage temperature	-40°C to +70°C (-40°F to +158°F)

Temperature for temperature derating of output power	No derating
Maximum permissible value for relative humidity, non-condensing	100%
Maximum operating altitude above mean sea level	3,000 m (9,840 ft)
Noise emission, typical	≤ 38 dB(A)
Power loss in night mode	< 0.03 W
Topology	HF transformer
Cooling method	Convection
Degree of protection in accordance with UL50	Type 4X
Protection class	I
Approvals and national standards, as per 09/2013	UL1741, UL1998, IEEE 1547, FCC Part 15 (Class A & B), CAN/CSA C22.2 No. 107.1-1

#### **Features**

DC Connection	DC plug with DC connector*:
	DC plug, assembled, MC4 (US),
	DC plug, assembled, Tyco (US)
AC connection	AC cable with two connectors**
Powerline interface	As standard

<sup>\*</sup> The DC connectors supplied are dependent on the order. You can find the SMA order numbers of the DC connectors in this document (see Section 15 "Spare Parts and Accessories", page 78).

#### **Torques**

Grounding screw 3.5 Nm (31 in-lb)

# Grid configurations

Split phase	Suitable
Autotransformer*	Limited suitability

<sup>\*</sup> When using autotransformers, take into account that the voltages of L1 to the grounding conductor and L2 to the grounding conductor are – in no-load operation as well as under load – within the permissible range and symmetrical. If the voltages are not symmetrical, the inverters are not damaged, but they also do not feed in. The PV system can therefore not be operated on this transformer.

# **Efficiency**

Maximum efficiency, $\eta_{max}$	95.9%
CEC efficiency, η <sub>CEC</sub>	96.0%

<sup>\*\*</sup> The length of the AC cable is either 1.40 m (4.6 ft) or 2.0 m (6.6 ft), depending on the order option.

14 Technical Data SMA America, LLC

# 14.3 Sunny Multigate-US

# **AC Input**

Maximum number of connected micro inverters	12
Minimum number of connected micro inverters	1
Maximum input current	12 A
AC Output	
Rated power at 240 V, 60 Hz	2,880 W
Rated grid voltage	240 V
Nominal AC voltage*	2 x 120 V
AC voltage range	211 V to 264 V
Nominal AC current at 240 V	12 A
Maximum output current	12 A
Total harmonic distortion of the output current with total harmonic distortion of the AC voltage < 2%, and AC power > 50% of the rated power	≤ 3%
Rated power frequency	60 Hz
AC power frequency	60 Hz
Operating range at AC power frequency 60 Hz	59.3 Hz to 60.5 Hz
Power factor at rated power	1
Feed-in phases*	2
Connection phases*	2
Overvoltage category	IV
* 2 x 120 V split phase	

#### **Protective Devices**

Overvoltage protection	Varistors
Maximum permissible fuse protection	15 A

#### **General Data**

Width x height x depth, without connection area	162 mm x 90 mm x 68 mm
	$(6.38 \text{ in } \times 3.54 \text{ in } \times 2.68 \text{ in})$
Weight	0.75 kg (1.65 lbs)
Operating temperature range	-40°C to +45°C (-40°F to +113°F)
Storage temperature	-40°C to +70°C (-40°F to +158°F)

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Maximum permissible value for relative humidity, non-condensing	100%
Maximum operating altitude above mean sea level	3,000 m (9,840 ft)
Cooling method	Convection
Industrial enclosure for indoor use: degree of protection complying with UL50E	Type 1
Industrial enclosure for outdoor use: degree of protection complying with UL50E	Туре 3
Protection class	I
Pollution degree	3
Approvals and national standards, as per 09/2013	UL1741, IEEE 1547, FCC Part 15 (Class A & B), CAN/CSA C22.2 No. 107.1-1
Features	
Power-line communication to inverters	As standard
Speedwire/Webconnect communication to SMA communication products, RJ45	As standard
Display of the PV system and communication status	2 LEDs
Torques	
Screw terminals	0.6 Nm (5.31 in-lb)
Data Storage Capacity	
Energy yield over the day per inverter	At least 63 days
Daily yields per inverter	At least 30 years
Event messages of the Sunny Multigate for users	At least 1024 events
Event messages of the Sunny Multigate for installers	At least 1024 events
Event messages per inverter for users	At least 256 events
Event messages per inverter for installers	At least 256 events
14.4 Torques of AC Field Plugs	
Screw in insulator	0.8 Nm (7 in-lb)
Nut of the AC plug enclosure (initial torque)	3.3 Nm (29.2 in-lb)
Nut of the AC plug enclosure (end torque)	5.1 Nm (45.1 in-lb)

# 15 Spare Parts and Accessories

You will find the corresponding accessories and spare parts for your product in the following overview. If required, these can be ordered from SMA or your distributor.

Designation	Brief description	SMA order number
DC plug, assembled, MC4 (US)	24 DC plugs, assembled, Multi-Contact KST4	MI-DCMC4-US-10
	Multi-Contact USA, type KST4/2.5II-UR (male) / type PV- KBT4/2.5II-UR (female), AWG 14, maximum rated 600 V DC, 30 A DC	
DC plug, assembled, Tyco (US)	24 DC plugs assembled with Tyco Solar- lock	MI-DCTYCO-US-10
	Tyco Electronics AMP GmbH, type 1394461 (male) / type 1394462 (female), AWG 14, rated maximum 600 V DC, 25 A DC	
AC field plug (US)	20 AC field plugs	ACCON-US-10
AC protective cap	200 AC protective cap	MI-ACCAP-US-10
AC cable 1.40 m (4.6 ft)	24 AC cables with counterplugs for connecting the inverters among each other	MI-ACCAB14-US-10
AC cable 2.0 m (6 ft)	24 AC cables with counterplugs for connecting the inverters among each other	MI-ACCAB20-US-10
Cable for AC field plug 100 m (328 ft)	AC cables for connecting the inverters to the Sunny Multigate	MG-ACCAB100-US-10
Cable for AC field plug 200 m (656 ft)	AC cables for connecting the inverters to the Sunny Multigate	MG-ACCAB200-US-10
Cable for AC field plug in accordance with	UL listed with +90°C (+194°F) wet/dry rating, approval (UL 184)	Lapp-Tray Cable II A 3G AWG 14/46 BK
UL6703	Manufacturer: LAPP USA	cULus Listed QPOR TCER cable
Bootlace ferrules 14 AWG (UL-listed)	Manufacturer: Miromar LLC	Distributor: Ferrules Direct Order no. N25010
Cable shears	Insulated handles, 165 mm (6.5 in)	via distributor
	Manufacturer: KNIPEX	Art. no. 95 16 165
Stripping knife with	TiN 8 mm to 28 mm (0.32 in to 1.10 in)	via distributor
straight knife blade	Manufacturer: JOKARI	Art. no. 728000

Designation	Brief description	SMA order number
Insulation stripping tool	Stripping diameter up to AWG 10 (7 mm²), Insulation stripping length up to 25 mm (1 in)	via distributor Order no. 9005000000
	Manufacturer: WEIDMÜLLER	
Crimping tool	Square crimping tool for bootlace ferrules up to 10 mm² (7 AWG)	via distributor Art. no. 610 084 3
	Manufacturer: RENNSTEIG	Arr. no. 010 064 3
Torque screwdriver	1.4" hexagon socket, 0.3 Nm to 1.2 Nm (2.7 in-lb to 10.6 in-lb) Manufacturer: WERA	via distributor Art. no. 05074700001
Screwdriver bit	1.4" hexagon, length: 25 mm (1 in) Application: cross-head screws Manufacturer: WERA	via distributor Art. no. 05056422001
Torque wrench	Adjustable by scale,	via distributor
	Torque range: 2 Nm to 20 Nm (17.7 in-lb - to 177 in-lb)  Manufacturer: STAHLWILLE	Art. no. 50181002
Crow-Ring wrench, AF	Manufacturer: STAHLWILLE	via distributor Art. no. 02190025
Square insertion tool	Outer square: 3/8 in Inner square: 9 mm x 12 mm Manufacturer: STAHLWILLE	via distributor Art. no. 58240005 (734/5)
Screwdriver	Insulated Blade width: 4 mm (0.16 in) Blade thickness: 0.8 mm (0.03 in) Manufacturer: WERA	via distributor Art. no. 05006115006

16 Contact SMA America, LLC

## 16 Contact

If you have technical problems with our products, contact the SMA Service Line. We need the following information in order to provide you with the necessary assistance:

- Inverter device type
- Inverter serial number
- · Device type of the Sunny Multigate
- · Serial number of the Sunny Multigate
- Special country-specific settings of the Sunny Multigate (if applicable)
- Type and number of PV modules connected
- · Message of the inverter or Sunny Multigate
- Optional equipment, e.g. communication products

United States/ Esta- dos Unidos	SMA America, LLC Rocklin, CA	Toll free for USA, Canada and Puerto Rico / Llamada gratuita en EE. UU., Canadá y Puerto Rico: +1 877-MY-SMATech (+1 877-697-6283) International / Internacional: +1 916 625-0870
Canada/	SMA Canada, Inc.	Toll free for Canada / gratuit pour le Canada:
Canadá	Toronto	+1 877-MY-SMATech (+1 877-697-6283)

SMA America, LLC Compliance Information

# **Compliance Information**

#### **FCC Compliance**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following conditions:

- 1. This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The user is cautioned that changes or modifications not expressly approved by SMA America, LLC could void the user's authority to operate this equipment.

# **IC Compliance**

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

SMA Solar Technology

# www.SMA-Solar.com

